



# **Community Health Needs Assessment - 2017**

## **Cheyenne County Hospital – St. Francis, KS**



**October 2017**

**VVV Consultants LLC**  
**Olathe, KS**

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# I. Executive Summary

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[VVV Consultants LLC]

# I. Executive Summary

## Cheyenne County Hospital (Primary Service Area) - 2017 Community Health Needs Assessment (CHNA)

Creating healthy communities requires a high level of mutual understanding and collaboration among community leaders. The development of this assessment brings together community health leaders and providers, along with local residents, to research and prioritize county health needs and document community health delivery successes. The Community Health Needs Assessment is not only a requirement for accreditation, but it is also a vital part of the Public Health role. This health assessment will serve as the foundation for community health improvement efforts for the next three years. The last CHNA for Cheyenne County Hospital (Primary Service Area) was published in November 2014.

The new 2017 assessment was coordinated and produced by VVV Consultants LLC (Olathe, Kansas) under the direction of Vince Vandelaar, MBA. The CHNA provides benefits to local health service organizations, the hospital, the public health department, as well as the community, in the following ways: 1) Increases knowledge of community health needs and resources; 2) Creates a common understanding of the priorities of the community's health needs; 3) Enhances relationships and mutual understanding between and among stakeholders; 4) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community; 5) Provides rationale for current and potential funders to support efforts to improve the health of the community; 6) Creates opportunities for collaboration in delivery of services to the community; and 7) Provides guidance to the hospital and local health department for how they can align their services and community benefit programs to best meet needs.

Town Hall "Community Health Strengths" cited for Cheyenne County Hospital's Primary Service Area are as follows:

<b>Cheyenne County Hospital (Primary Service Area) "Community Health Strengths"</b>			
#	Topic	#	Topic
1	EMS / Ambulance	6	Quality / Diverse / Caring Staff
2	Pharmacy	7	Primary Care Available in both Towns in Cheyenne County
3	County Health Department	8	Good Providers / Personalized Care
4	Wide range of outpatient services	9	Community Financial Endorsement of Health (Tax Levy)
5	Good supporting hospital based services (PT, OT, Lab)	10	Building Assisted Living Facility (Progressive)

Town Hall “Community Health Changes and/or Improvements” cited for Cheyenne County Hospital’s Primary Service Area are as follows:

<b>Cheyenne County Hospital - Primary Service Area</b>				
<b>2017 Community Health Needs - Town Hall Priorities (18 Attendees, 60 Votes)</b>				
#	Community Health Needs to Change and/or Improve	Votes	%	Accum
1	Staffing: Lack of Qualified Healthcare Workers Seeking Employment	14	23.3%	23.3%
2	Mental Health (Access, Diagnosis and Placement)	13	21.7%	45.0%
3	Lack of Adequate Medicaid Reimbursement	11	18.3%	63.3%
4	Substance Abuse (Meth, Marijuana, Opioids and Prescription Drugs)	9	15.0%	78.3%
5	Community Health Education (Own Personal Health)	7	11.7%	90.0%
Other items receiving votes: Obesity, Access to Affordable Health Insurance, Access to Quality Child Care, WIC Usage, Food Insecurity, Suicide Prevention and Diabetes.				

**Key Community Health Needs Assessment Conclusions** from secondary research for Cheyenne County Hospital’s Primary Service Area are as follows:

KANSAS HEALTH RANKINGS: Per the 2017 RWJ County Health Rankings study, Cheyenne County Hospital’s Primary Service Area (Cheyenne County, Kansas) had the highest State of Kansas ranking (of 105 counties) in Health Factors, Health Behaviors, Social & Economic Factors and Physical Environment.

<b>TAB 1. Demographic Profile</b>
<b>TAB 2. Economic/Business Profile</b>
<b>TAB 3. Educational Profile</b>
<b>TAB 4. Maternal and Infant Health Profile</b>
<b>TAB 5. Hospitalization / Providers Profile</b>
<b>TAB 6. Behavioral Health Profile</b>
<b>TAB 7. Risk Indicators &amp; Factors</b>
<b>TAB 8. Uninsured Profile</b>
<b>TAB 9. Mortality Profile</b>
<b>TAB 10. Preventative Quality Measures</b>

- TAB 1: Cheyenne County has a population of 2,661 residents as of July 1, 2016, lower than the Kansas Rural Norm of 9,240. The percent change in population in Cheyenne County from April 1, 2010 to July 1, 2016 is -2.4%, higher than the Kansas Rural Norm of -2.0%. The percent of persons 65 years and over in Cheyenne County is 26.2%, higher than the Kansas Rural Norm of 20.9%. The percent of white alone persons in Cheyenne County is 96.9%, higher than the Kansas Rural Norm of 94.6%. The percent of Hispanic or Latino persons in Cheyenne County is 6.8%, higher than the Kansas Rural Norm of 4.6%. The percent of languages other than English spoken at home by persons age 5 years+ is 5.5%, higher than the Kansas Rural Norm of 3.9%. The percent of persons age 1 year+ living in the same house as one year ago in Cheyenne County is 90.8%, higher than the Kansas Rural Norm of 87.0%. The total veterans in Cheyenne County is 264, lower than the Kansas Rural Norm of 697. The population per square mile in Cheyenne County is 2.7, lower than the Kansas Rural Norm of 11.8. The percent of child in single-parent households in Cheyenne County is 22.0%, lower than the Kansas Rural Norm of 25.2%. The percent of limited access to healthy foods in Cheyenne County is 37.0%, higher than the Kansas Rural Norm of 14.1%.
- TAB 2: The total housing units Cheyenne County is 1,496, lower than the Kansas Rural Norm of 4,386. The total retail sales per capita in Cheyenne County is \$6,405, lower than the Kansas Rural Norm of \$13,707. The total of all firms in Cheyenne County is 352, lower than the Kansas Rural Norm of 1,031.
- TAB 3: The percent of persons age 25 years+ in Cheyenne County who are a high school graduate or higher is 90.2%, lower than the Kansas Rural Norm of 95.7%.
- TAB 4: The percent of preterm births in Cheyenne County is 15.6%, higher than the Kansas Rural Norm of 9.1%. The percent of all births occurring to teens (15-19) in Cheyenne County is 9.4%, higher than the Kansas Rural Norm 7.7%. The percent of births where mothers smoked during pregnancy is 9.4%, lower than the Kansas Rural Norm of 16.3%.
- TAB 5: The ratio of the population in Cheyenne County to primary care physicians is 1,350:1, lower than the Kansas Rural Norm of 2,059:1. The number of preventable hospital stays in Cheyenne County is 85, higher than the Kansas Rural Norm of 74. The percent of patients in Cheyenne County who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest) is 83.0%, higher than the Kansas Rural Norm of 75.2%. The percent patients spent in Cheyenne County who reported yes, they would definitely recommend the hospital is 83.0%, higher than the Kansas Rural Norm of 77.0%.
- TAB 6: The percent of Medicare beneficiaries with Depression in Cheyenne County is 10.8%, lower than the Kansas Rural Norm of 15.6%. The percent of alcohol impaired driving deaths in Cheyenne County is 0.0%, lower than the Kansas Rural Norm of 34.5%.

- TAB 7: The percent of adult obesity in Cheyenne County is 34.0%, higher than the Kansas Rural Norm of 32.0%. The percent of physical inactivity in Cheyenne County is 31.0%, higher than the Kansas Rural Norm of 26.4%. The percent of Medicare beneficiaries in Cheyenne County with Hypertension is 44.2%, lower than the Kansas Rural Norm of 53.9%. The percent of Medicare beneficiaries in Cheyenne County with Hyperlipidemia is 23.1%, lower than the Kansas Rural Norm of 35.8%. The percent of Medicare beneficiaries in Cheyenne County with Chronic Kidney Disease is 9.8%, lower than the Kansas Rural Norm of 14.4%. The percent of Medicare beneficiaries in Cheyenne County with COPD is 10.5%, lower than the Kansas Rural Norm of 12.6%. The percent of Medicare beneficiaries in Cheyenne County with Atrial Fibrillation is 11.8%, higher than the Kansas Rural Norm of 9.7%. The percent of Medicare beneficiaries in Cheyenne County with Cancer is 5.2%, lower than the Kansas Rural Norm of 8.4%. The percent of Medicare beneficiaries in Cheyenne County with Osteoporosis is 10.1%, higher than the Kansas Rural Norm of 7.3%.
- TAB 8: The percent of residents uninsured in Cheyenne County is 15.0%, higher than the Kansas Rural Norm of 12.0%.
- TAB 9: The life expectancy for females in Cheyenne County is 83.7, higher than the Kansas Rural Norm of 81.8. The age-adjusted Heart Disease mortality per 100,000 population in Cheyenne County is 173.9, higher than the Kansas Rural Norm of 169.2. The age-adjusted Chronic Lower Respiratory Disease mortality rate per 100,000 population in Cheyenne County is 40.0, lower than the Kansas Rural Norm of 50.5. The age-adjusted suicide mortality rate per 100,000 population in Cheyenne County is 0, lower than the Kansas Rural Norm of 14.6.
- TAB 10: The percent of access to exercise opportunities in Cheyenne County is 56.0%, higher than the Kansas Rural Norm of 43.4%. The percent of diabetic monitoring in Cheyenne County is 77.0%, lower than the Kansas Rural Norm of 81.5%. The percent of mammography screenings in Cheyenne County is 56.0%, lower than the Kansas Rural Norm of 62.6%.

## Key 2017 Community Feedback Conclusions

In September 2017, Cheyenne County Hospital collected stakeholder feedback from their primary service area consumers, community leaders and groups, public and other organizations, and other providers. These stakeholders (N=164) provided the following community feedback insights via an online perception survey:

- 77.4% of Cheyenne County stakeholders would rate the overall quality of healthcare delivery in their community as either Very Good or Good, with Very Good being the highest ranking.
- Cheyenne County stakeholders are satisfied with the following services: Ambulance Services, Emergency Room, Home Health, Hospice, Inpatient Services, Outpatient Services, Pharmacy, Primary Care, Public Health Department and Visiting Specialists.
- Cheyenne County stakeholders are not satisfied with the following services: Child Care, Eye Doctor / Optometrist, Family Planning Services, Mental Health Services, Nursing Home and School Nurse.
- 81.8% of Cheyenne County stakeholders have received healthcare services outside of their community over the past two years.
- Cheyenne County stakeholders perceive the following causes of disease or disability a problem in their community: Abuse / Violence, Cancer, Drugs / Substance Abuse, Mental Illness, Nutrition, Obesity, Physical Exercise and Wellness Education.

As seen below, the community still senses a health need for Cost/Financial Base.

Cheyenne County Hospital - Primary Service Area N=164						
3. From our 2014 CHNA, a number of health needs were identified as priorities. Are any of these previous CHNA needs still an "Ongoing Problem" in the Cheyenne County Hospital Primary Service Area?						
Answer Options	Not a Problem Anymore	Somewhat of a Problem	Major Problem	Problem %	Response Count	Most Pressing Rank
Cost/Financial Base	21	76	18	81.7%	115	1
Mental Health	31	57	28	73.3%	116	2
Prevention	34	64	18	70.7%	116	3
Community Services	47	64	6	59.8%	117	4
Access to Healthcare/Transportation	87	33	0	27.5%	120	5



# II. Methodology

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## II. Methodology

### a) CHNA Scope and Purpose

The new federal Patient Protection and Affordable Care Act requires that each registered 501(c)3 hospital conduct a Community Health Needs Assessment (CHNA) at least once every three years and adopt a strategy to meet community health needs. Any hospital who has filed a 990 is required to conduct a CHNA. IRS Notice 2011-52 was released in late fall of 2011 to give notice and request comments.

#### **JOB #1: Meet/Report IRS 990 Required Documentation**

1. A description of the community served by the facility and how the community was determined;
2. A description of the process and methods used to conduct the CHNA;
3. The identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA;
4. A description of how the organization considered the input of persons representing the community (*e.g., through meetings, focus groups, interviews, etc.*), who those persons are, and their qualifications;
5. A prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and
6. A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Section 501(r) provides that a CHNA must take into account input from persons who represent the broad interests of the community served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: Government agencies with current information relevant to the health needs of the community and representatives or members in the community that are medically underserved, low-income, minority populations, and populations with chronic disease needs. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (*e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.*).

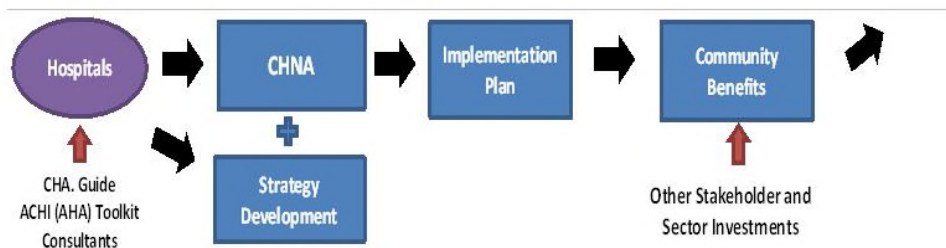
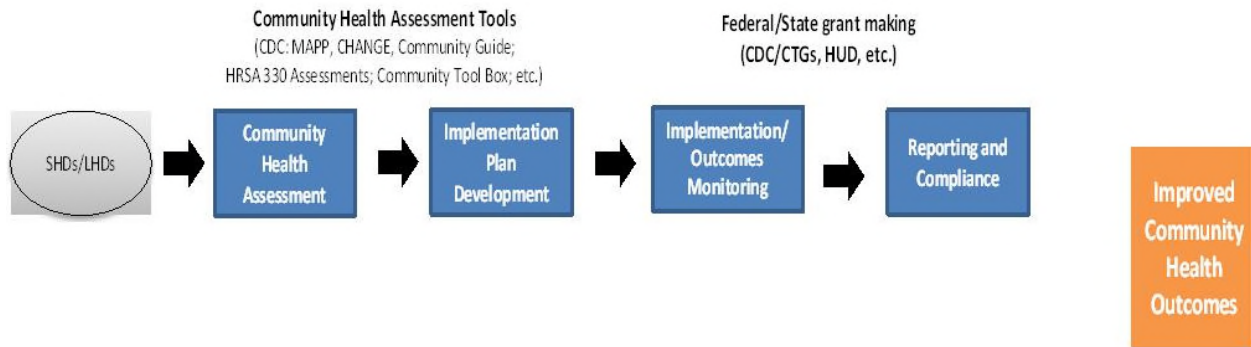
#### **JOB #2: Making a CHNA Widely Available to the Public**

The Notice provides that a CHNA will be considered to be "conducted" in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for **making a CHNA "widely available to the public"** after the rules currently in effect for Form 990. Accordingly, an organization would make a **facility's written report** widely available by posting the final report on its website either in the form of (1) the report itself, in a readily accessible format or (2) a link to another organization's website, along with instructions for accessing the report on that website. *The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

**JOB #3: Adopt an Implementation Strategy by Hospital**

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Great emphasis has been given to work hand-in-hand with leaders from hospitals, the state health department and the local health department. A common approach has been adopted to create the CHNA, leading to aligned implementation plans and community reporting.



## **IRS Notice 2011-52 Overview**

Notice and Request for Comments Regarding the Community Health Needs Assessment Requirements for Tax-exempt Hospitals:

### **Applicability of CHNA Requirements to “Hospital Organizations”**

The CHNA requirements apply to “hospital organizations,” which are defined in Section 501(r) to include (1) organizations that operate one or more state-licensed hospital facilities, and (2) any other organization that the Treasury Secretary determines is providing hospital care as its principal function or basis for exemption.

### **How and When to Conduct a CHNA**

Under Section 501(r), a hospital organization is required to conduct a CHNA for each of its hospital facilities once every three taxable years. ***The CHNA must take into account input from persons representing the community served by the hospital facility and must be made widely available to the public. The CHNA requirements are effective for taxable years beginning after March 23, 2012.*** As a result, a hospital organization with a June 30 fiscal year end must conduct an initial CHNA for each of its hospital facilities by June 30, 2013, either during the fiscal year ending June 30, 2015 or during either of the two previous fiscal years.

### **Determining the Community Served**

A CHNA must identify and assess the health needs of the **community served** by the hospital facility. Although the Notice suggests that geographic location should be the primary basis for defining the community served, it provides that the organization may also take into account the target populations served by the facility (e.g., children, women, or the aged) and/or the facility’s principal functions (e.g., specialty area or targeted disease). *A hospital organization, however, will not be permitted to define the community served in a way that would effectively circumvent the CHNA requirements (e.g., by excluding medically underserved populations, low-income persons, minority groups, or those with chronic disease needs).*

### **Persons Representing the Community Served**

Section 501(r) provides that a CHNA must take into account input from **persons who represent the broad interests of the community** served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: (1) government agencies with current information relevant to the health needs of the community and (2) representatives or members of medically underserved, low-income, and minority populations, and populations with chronic disease needs, in the community. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility’s defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

## Required Documentation

The Notice provides that a hospital organization will be required to separately document the CHNA for each of its hospital facilities in a **written report** that includes the following information: 1) a description of the community served by the facility and how the community was determined; 2) a description of the process and methods used to conduct the CHNA; 3) the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA; 4) a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications; 5) a prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and 6) a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

## Making a CHNA Widely Available to the Public

The Notice provides that a CHNA will be considered to be “conducted” in the taxable year that the written report of the CHNA findings is made **widely available to the public**. The Notice also indicates that the IRS intends to pattern its rules for making a CHNA “widely available to the public” after the rules currently in effect for Forms 990. Accordingly, an organization would make a facility’s written report widely available by posting on its website either (1) the report itself, in a readily accessible format, or (2) a link to another organization’s website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.

## How and When to Adopt an Implementation Strategy

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. **The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it.** A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Under the Notice, an implementation strategy is considered to be “adopted” on the date the strategy is approved by the organization’s board of directors or by a committee of the board or other parties legally authorized by the board to act on its behalf. Further, the formal adoption of the implementation strategy must occur by the end of the same taxable year in which the written report of the CHNA findings was made available to the public. For hospital organizations with a June 30 fiscal year end, that effectively means that the organization must complete and appropriately post its first CHNA no later than its fiscal year ending June 30, 2013, and formally adopt a related implementation strategy by the end of the same tax year. This final requirement may come as a surprise to many charitable hospitals, considering Section 501(r) contains no deadline for the adoption of the implementation strategy.

## Year 2015 - IRS and Treasury Finalize Patient Protection Rules for Tax-Exempt Hospitals

ACCOUNTING TODAY 1/2/15

The Internal Revenue Service and the Treasury Department have issued **final regulations** under the Affordable Care Act to protect patients in tax-exempt hospitals from aggressive debt collection practices and to provide other rules for charitable hospitals.

Under the **final regulations**, each Section 501(c)(3) hospital organization is required to meet four general requirements on a facility-by-facility basis: establish written financial assistance and emergency medical care policies; limit the amounts charged for emergency or other medically necessary care to individuals eligible for assistance under the hospital's financial assistance policy; make reasonable efforts to determine whether an individual is eligible for assistance under the hospital's financial assistance policy before engaging in extraordinary collection actions against the individual; and conduct a community health needs assessment, or CHNA, and adopt an implementation strategy at least once every three years. The first three requirements are effective for tax years beginning after March 23, 2010 and the CHNA requirements are effective for tax years beginning after March 23, 2012.

The ACA also added a new Section 4959, which imposes an excise tax for failure to meet the CHNA requirements, and added reporting requirements. These final regulations provide guidance on the entities that must meet these requirements, the reporting obligations relating to these requirements and the consequences for failing to satisfy the requirements.

"Charitable hospitals represent more than half of the nation's hospitals and play a key role in improving the health of the communities they serve," wrote Emily McMahon, Deputy Assistant Secretary for Tax Policy at the U.S. Department of the Treasury, in a **blog post** Monday explaining the requirements. "But reports that some charitable hospitals have used aggressive debt collection practices, including allowing debt collectors to pursue collections in emergency rooms, have highlighted the need for clear rules to protect patients. For hospitals to be tax-exempt, they should be held to a higher standard. That is why the Affordable Care Act included additional consumer protection requirements for charitable hospitals, so that patients are protected from abusive collections practices and have access to information about financial assistance at all tax-exempt hospitals."

She noted that as a condition of their tax-exempt status, charitable hospitals must take an active role in improving the health of the communities they serve, establish billing and collections protections for patients eligible for financial assistance, and provide patients with the information they need to apply for such assistance. "These final rules adopt the same framework of proposed regulations but simplify the compliance process for charitable hospitals, while continuing to provide meaningful guidance on protections for patients and requirements to assess community health needs," she added.

Under the new rules, hospitals cannot charge individuals eligible for financial assistance more for emergency or other medically necessary care than the amounts generally billed to patients with insurance (including Medicare, Medicaid, or private commercial insurance). In addition, every tax-exempt hospital must establish and widely publicize a financial assistance policy that clearly describes to patients the eligibility criteria for obtaining financial assistance and the method for applying for financial assistance.

Charitable hospitals are also prohibited from engaging in certain collection methods (for example, reporting a debt to a credit agency or garnishing wages) until they make reasonable efforts to determine whether an individual is eligible for assistance under the hospital's financial assistance policy.

In addition, each charitable hospital needs to conduct and publish a community health needs assessment at least once every three years and disclose on the tax form that it files on an annual basis the steps it is taking to address the health needs identified in the assessment.

Many of the requirements have been in place since the Affordable Care Act passed in 2010, but in response to comments on the proposed regulations, the final rules also expand access to translations for patients, by lowering the threshold for having translations of financial assistance policies available from 10 percent of the community served as proposed, to five percent of the community served or population expected to be encountered by the hospital facility, or 1000 persons, whichever is less, according to McMahon. "The final rules also revise the notification requirements to maintain important protections for patients while making it easier for hospitals to comply with them," she wrote. "General notifications regarding a hospital's financial assistance policy must appear on bills and in the hospital. However, individual written and oral notifications of the hospital's financial assistance policy are now only required when a hospital plans to use extraordinary collections actions, such as reporting a debt to a credit bureau, selling the debt to a third party or garnishing wages."

While charitable hospitals must continue to make a good-faith effort to comply, the rules provide charitable hospitals with time to fully update their policies and programming to implement the changes. But if a charitable hospital fails to meet the consumer protection provisions required by the law, the hospital could have its tax-exempt status revoked. If a hospital fails to properly conduct a community health needs assessment or adopt an implementation strategy, an excise tax will apply, McMahon noted. "However, if a hospital fails to meet a requirement, but the failure is neither willful nor egregious, the hospital can correct and publicly disclose the error to have it excused, thus avoiding revocation of tax-exempt status, but the excise tax would still apply," she wrote.

## II. Methodology

### b) Collaborating CHNA Parties

Working together to improve community health takes collaboration. Listed below is an in-depth profile of the local hospital and health department CHNA partners:

#### **Cheyenne County Hospital Profile**

**210 W 1st St. St. Francis, KS 67756**  
**CEO: Kelly Pottorff**

**About Us:** Cheyenne County Hospital is a not for profit, Critical Access Hospital. The hospital is licensed for 16 beds and offers Acute Care as well as Swing Bed Care and Obstetrics. There is a 24 hour Emergency Room and are a Level IV Trauma designation. Has a Laboratory Diagnostic Imaging including a Radiology, CT, Ultrasound and Dexascan machines. Cardiopulmonary Department The Physical Therapy department has an Endless pool for aquatic therapy.

The hospital is leased by Great Plains Health Alliance. The legal name is Great Plains of Cheyenne County Inc., dba Cheyenne County Hospital. Improving Health through Access to Quality Care is our mission as we serve our county and the surrounding counties located in rural northwestern Kansas where we border Nebraska and Colorado.

CCH is licensed by CMS (Medicare)

Cheyenne County Hospital began in March 1953. It operates the Cheyenne County Clinics in St. Francis and Bird City as well as the County Health Department.

Cheyenne County Hospital is one of the larger employers in Cheyenne County.

**Our History:** Cheyenne County Hospital is a small rural hospital in the northwestern corner of Kansas. Cheyenne County is in a "four corner" area that is 180 miles from the population centers of Hays, Kansas or Denver, Colorado.

Through the past 50 years we have helped generation after generation reach better health. The Cheyenne County Hospital was opened March 1953. Our organization has been striving to serve the needs of our region since we have been established. Since, we have set out to make additional improvements that can be seen through out our community including in the lives of those we serve. We here at Cheyenne County Hospital are loyal to our community and region, and will continue to strive for excellence in healthcare.

**Serving The Needs of St. Francis and the Cheyenne County:** Through the sacrifices of many, we have managed to make quality healthcare a reality for St. Francis and Cheyenne County. Being part of the community has been an important goal, and with your help and loyalty we can continue to provide health services that you can depend on.

**Mission:** "Improving Health through Access to Quality Care."



**Vision:** "To promote exceptional, team based, rural healthcare!"

**Values:** Compassion, Integrity, Consistency

**Our Progressive Outlook:** Our progressive outlook can be seen in the personal care that our patients receive. Find out more about us as well as the many services we offer. At our facility you receive high quality care, close to home!

**Services to Meet Patient Needs:** It is important for a hospital to have available a variety of services for patients to accommodate all their needs. At Cheyenne County Hospital we understand your concern. Not only do we take care of colds and broken bones, we also have a variety of specialized medical practices.

- County Clinics
- County Health Department
- Cardiopulmonary/Respiratory Therapy
- Cardiology
- Orthopedics
- Ophthalmology
- Pulmonology
- Endocrinology - via Telemedicine
- Diagnostic Imaging
- Laboratory
- Mammography
- Mental Health
- Outpatient Services
- Outpatient Surgery
- Osteoporosis
- Sleep Studies
- Ultrasound
- Lifeline
- 24 Hour Emergency Services
- EMS

## **Cheyenne County Health Department Profile**

**221 West 1st Street, St. Francis, KS 67756**

Our mission is "Aim to provide a safe, high quality, team based healthcare and the best experience possible for our community." Together we, with the Cheyenne County Clinic and Hospital, hope to be your access to quality health care. The Cheyenne County Health Department offers many services to the community.

### **Health Department Information and Services**

- A Day in the Life of Public Health video
- Environmental
- WIC Program
- Health Care Services
- Emergency Preparedness
- Health Education
- Immunizations
- News & Events
- Adult Wellness
- Weight Management
- Diabetes Support Group
- Community Health-going to the Sr. Center once a month
- Case Management

## II. Methodology

### b) Collaborating CHNA Parties Continued

#### Consultant Qualifications



#### **VVV Consultants LLC**

Company Profile: 601 N. Mahaffie, Olathe, KS 66061 (913) 302-7264

#### **VINCE VANDEHAAR, MBA**

#### **Principal Consultant and Owner of VVV Consultants LLC**

VVV Consultants LLC was incorporated on May 28, 2009. With over 30 years of business and faculty experience in helping providers, payors and financial service firms obtain their strategic planning and research and development needs, Vince brings in-depth health industry knowledge, research aptitude, planning expertise and energy. VVV Consultants LLC services are organized, formal processes of listening to the voice of the customer. Vince started his consulting business after working for Saint Luke's Health System (SLHS) of Kansas City for 16 years. *(Note: Saint Luke's Hospital of Kansas City, SLHS's largest hospital, won the Malcolm Baldrige National Quality Award in March of 2003. The Baldrige examiners cited Vince's department as "Best Practice" in the areas of customer satisfaction, market research and evaluation efforts <Kansas City Star 3/10/04>).*

**VVV Consultants LLC** consultants has in-depth experience helping hospitals work with local health departments to engage community residents and leaders to identify gaps between existing health community resources and needs and construct detailed strategies to meet those needs, while still adhering to the hospital's mission and budget. Over the past 20 years, Vandehaar has completed eight comprehensive Baldrige aligned Community Health Needs Assessments for Saint Luke's of Kansas City System facilities (three campuses) and was contracted to conduct two additional independent department of health consulting projects (prior to IRS 990 regs). To date, VVV has completed 75 CHNA IRS-aligned assessments for Iowa, Kansas, Missouri and Nebraska hospitals and health departments.

Vince Vandehaar, MBA is actively involved in the Kansas City community. He is a member the Greater Kansas City Employee Benefits Association, the Society for Healthcare Strategy and Market Development, and the American Marketing Association Kansas City Chapter. In addition to these roles, from 2000 to 2008, Vince served as the state chairman for MHA's Data Committee and was a member of KHA's Data Taskforce.

#### **Collaborating Consultants**

#### **Alexa Backman, MBA - VVV Consultants LLC**

**Associate Consultant**

## II. Methodology

### c) CHNA and Town Hall Research Process

Cheyenne County Hospital's Community Health Needs Assessment (CHNA) process began in August 2017. At that time, an inquiry was made by Kelly Pottorff, CEO to VVV Consultants LLC to explore the possibility of conducting a comprehensive CHNA. VVV Consultants LLC then reviewed the CHNA experience, in-depth ACA CHNA requirements and regulations, CHNA development options to meet ACA requirements and next steps after option approval.

#### VVV CHNA Deliverables:

- Confirm CCH's Primary Service Area meets the 80-20 Patient Origin Rule.
- Uncover / document basic secondary research and health of the county, organized by 10 tabs.
- Conduct a Town Hall meeting to discuss secondary data and uncover / prioritize county health needs.
- Conduct and report CHNA primary research (with valid N).
- Prepare and publish CHNA report that meets ACA requirements.

To ensure proper CCH Town Hall representation that meets the 80-20 Patient Origin Rule, a patient origin three-year summary was generated and documented the zip codes below as CCH's Primary Service Area.

Source: Hospital Internal Records									
Hospital : Cheyenne County Hospital 2016-14								30393	
#	ZIP	City	ST	County	Pop2014	Pop2019	Accum	TO IOE	%
1	67756	Saint Francis	KS	CHEYENNE	2,007	1,987	65.6%	19,930	65.6%
2	67731	Bird City	KS	CHEYENNE	689	683	82.4%	5,119	16.8%
3	67735	Goodland	KS	SHERMAN	5,432	5,438	87.3%	1,469	4.8%
4	67745	Mc Donald	KS	RAWLINS	413	430	90.6%	1,004	3.3%

# Cheyenne County Hospital - CHNA Work Plan

## Project Timeline and Roles 2017

Step	Date	Lead	Task
1	8/23/2017	VVV	Sent VVV quote for hospital client's review.
2	8/23/2017	Hosp	Selected CHNA Option C. Approved / signed VVV CHNA quote.
3	8/29/2017	Both	Conduct CHNA Kickoff Conference Call (Hospital / DOH leaders).
4	8/29/2017	VVV	Send out REQCommInvite Excel file. Hospital client to fill in PSA key stakeholder names, addresses and e-mail addresses.
5	8/29/2017	VVV	Request hospital client to complete zip counts (three year historical PSA IP / OP / ED / Clinic). Use ZipPSA_3yrPOrigin.xls Patient Origin file.
6	8/29/2017	VVV	Request hospital client to send KHA Patient Origin reports for CCH to document service area for FFY 14, 15, 16 (KHA key).
7	On or before 8/29/2017	VVV	Prepare CHNA stakeholder feedback online link. Send text link for hospital client to review. Prepare draft e-mail push.
8	On or before 9/1/2017	VVV / Hosp	Prepare and send out PR story to local media announcing upcoming CHNA work / online survey for hospital client to place. Request public to participate.
9	9/1/2017	VVV	Launch online survey to stakeholders. Hospital client will e-mail invite to participate to all stakeholders.
10	On or before 9/11/2017	VVV	Assemble and complete secondary research. Find and populate 10 TABS. Create Town Hall PowerPoint for presentation.
11	9/18/2017	Hosp	Prepare and send out community Town Hall invite letter and place local advertisement.
12	9/18/2017	VVV / Hosp	Prepare and send out PR story to local media announcing upcoming Town Hall. VVV will mock up PR release to media sources.
13	On or before 10/13/2017	All	Conduct Town Hall practice conference call with hospital client to review Town Hall data and flow.
14	10/12/2017	VVV	Conduct CHNA Town Hall from 5:00-6:30pm at Fresh Seven Coffee. Review and discuss basic health data and rank health needs.
15	On or before 11/1/2017	VVV	Complete analysis. Release draft one and seek feedback from leaders at hospital client.
16	On or before 11/15/2017	VVV	Produce and release final CHNA report. Hospital client will post CHNA online.
17	On or before 11/30/2017	TBD	Conduct hospital client Implementation Plan meeting with PSA leadership.
18	30 days prior to end of hospital fiscal year	Hosp	Hold board meetings to discuss CHNA needs, create and adopt an Implementation Plan. Communicate CHNA plan to community.

The Community Health Needs Assessment is not only a requirement for accreditation, but it is a vital part of the Public Health role. To meet ACA CHNA requirements, a four-phase methodology was reviewed and approved as follows:

**Phase I—Discovery:**

Conduct a 30-minute conference call with the CHNA county health department and hospital clients. Review / confirm CHNA calendar of events, explain / coach clients to complete required participant database and schedule / organize all Phase II activities.

**Phase II—Qualify Community Need:**

A) Conduct secondary research to uncover the following historical community health status for the primary service area. Use Kansas Hospital Association (KHA), Vital Statistics, Robert Wood Johnson County Health Rankings, etc. to document current state of county health organized as follows:

<b>TAB 1. Demographic Profile</b>
<b>TAB 2. Economic/Business Profile</b>
<b>TAB 3. Educational Profile</b>
<b>TAB 4. Maternal and Infant Health Profile</b>
<b>TAB 5. Hospitalization / Providers Profile</b>
<b>TAB 6. Behavioral Health Profile</b>
<b>TAB 7. Risk Indicators &amp; Factors</b>
<b>TAB 8. Uninsured Profile</b>
<b>TAB 9. Mortality Profile</b>
<b>TAB 10. Preventative Quality Measures</b>

B) Gather historical primary research to uncover public health needs, practices and perceptions for county health department and hospital primary service areas.

**Phase III—Quantify Community Need:**

Conduct a 90-minute Town Hall meeting with required county primary service area residents. At each Town Hall meeting, CHNA secondary data will be reviewed, facilitated group discussion will occur and a group ranking activity to determine the most important community health needs will be administered.

**Phase IV—Complete Data Analysis and Create Comprehensive Community Health Needs Assessment:**

Post CHNA report findings to meet ACA CHNA criteria.

After consideration of CHNA stakeholders (sponsoring county health department and hospital), the CHNA Option C was selected with the following project schedule:

Phase I: Discovery.....	August 2017
Phase II: Secondary / Primary Research.....	September 2017
Phase III: Town Hall Meeting.....	October 12, 2017
Phase IV: Prepare / Release CHNA report.....	November 2017

**Detail CHNA Development Steps Include:**

<b>Steps to Conduct Community Health Needs Assessment</b>	
	<b>Development Steps</b>
<b>Step #1 Commitment</b>	<i>Determine interest level of area healthcare leaders (Health Department, Hospital, Mental Health Centers, Schools, Churches and Physicians, etc.) and hold community meeting.</i>
<b>Step #2 Planning</b>	<i>Prepare brief Community Health Needs Assessment plan. List goals, objectives, purpose, outcome, roles, community involvement, etc. Hold community kick-off meeting.</i>
<b>Step #3 Secondary Research</b>	<i>Collect and report community health published facts. Gather health practice data from published secondary research sources (i.e. census, county health records, behavioral risk factors surveillance, etc.).</i>
<b>Step #4a Primary Research</b>	<i>Conduct Community Roundtable (qualitative research). Review secondary research (Step #3) with community stakeholders. Gather current opinions and identify health needs.</i>
<b>Step #4b Primary Research &lt;Optional&gt;</b>	<i>Collect community opinions (quantitative research). Gather current opinions (valid sample size) regarding community health needs and healthcare practices. If appropriate, conduct Physician Manpower Assessment to determine FTE physician need by specialty.</i>
<b>Steps #5 Reporting</b>	<i>Prepare / present comprehensive Community Health Needs Assessment report to community leaders with recommended actions to improve health. (Note: Formal report will follow ACA regulations).</i>
<p>VVV Consultants LLC <span style="float: right;">(913) 302-7264</span></p>	

## Overview of Town Hall Community Priority Setting Process

Each community has a wealth of expertise to be tapped for CHNA development. For this reason, a Town Hall is the perfect forum to gather community insight and provide an atmosphere to objectively consensus build and prioritize county health issues.

All Town Hall priority-setting and scoring processes involve the input of key stakeholders in attendance. Individuals and organizations attending the Town Halls were critically important to the success of the CHNA. The following list outlines partners invited to the Town Hall: local hospital, public health community, mental health community, free clinics, community-based clinics, service providers, local residents, community leaders, opinion leaders, school leaders, business leaders, local government, faith-based organizations and persons (or organizations serving them), people with chronic conditions, uninsured community members, low income residents and minority groups.

The Cheyenne County Hospital PSA Town Hall was held on Thursday, October 12, 2017 at Fresh Seven Coffee. Vince Vandehaar facilitated this 1½ hour session with 18 attendees. (Note: a detailed roster of all Town Hall attendees is listed in Section V.)

The following Town Hall agenda was conducted:

1. Welcome and introductions.
2. Review purpose for the CHNA Town Hall and roles in the process.
3. Presentation / review of historical county health indicators (10 Tabs).
4. Facilitate Town Hall participant discussion of data by probing health strengths / concerns. Reflect on size and seriousness of any health concerns cited and discuss current community health strengths.
5. Engage Town Hall participants to rank health needs using four dots to cast votes on priority issues. Tally and rank top community health concerns cited.
6. Close meeting by reflecting on the health needs / community voting results. Inform participants on next steps.

At the end of the Town Hall session, VVV encouraged all community members to continue to contribute ideas to both hospital and health department leaders via e-mail or personal conversations.

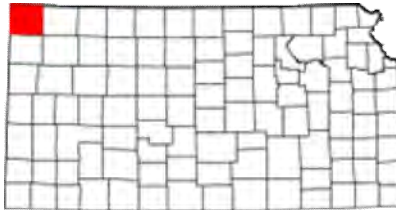
(NOTE: To review detail Town Hall discussion content, please turn to Section V for detailed notes of session and activity card content reporting of open-end comments.)



## II. Methodology

### d) Community Profile (A Description of Community Served)

#### Cheyenne County, Kansas Community Profile



#### Demographics

**The population of Cheyenne County** was estimated to be 2,661 on July 1, 2016, and had a -2.4% change in population from April 1, 2010–July 1, 2016.<sup>1</sup> According to the United States Census Bureau, Its county seat and most populous city is St. Francis. The county has a total area of 1,021 square miles, of which 1,020 square miles is land and 1.1 square miles is water.<sup>2</sup> Cheyenne County's population density is 3 persons per square mile and its industries providing employment are Agriculture (forestry, fishing and hunting, and mining) (28.6%) and Manufacturing (13.1%).<sup>3</sup>

**The major highway transportation** is by U.S. Route 36, Kansas Highway 27 and Kansas Highway 161.<sup>4</sup>

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<sup>1</sup> <https://www.census.gov/quickfacts/fact/table/cheyennecountykansas/PST045216>

<sup>2</sup> U.S. Census Bureau

<sup>3</sup> [http://www.city-data.com/county/Cheyenne\\_County-KS.html](http://www.city-data.com/county/Cheyenne_County-KS.html)

<sup>4</sup> U.S. Census Bureau

## Cheyenne County Hospital - PSA Detail Demographic Profile

Zip	Name	County	Population			Households		HH	Per Capita
			YR 2014	YR 2019	Chg.	YR 2014	YR 2019	Avg. Size	Income 14
67756	Saint Francis	CHEYENNE	2,007	1,987	-1.0%	952	946	2.1	\$23,820
67731	Bird City	CHEYENNE	689	683	-0.9%	308	307	2.2	\$26,962
67735	Goodland	SHERMAN	5,432	5,438	0.1%	2,395	2,416	2.2	\$24,083
67745	Mc Donald	RAWLINS	413	430	4.1%	190	198	2.2	\$27,461
<b>Totals</b>			<b>8,541</b>	<b>8,538</b>	<b>2.4%</b>	<b>3,845</b>	<b>3,867</b>	<b>2.2</b>	<b>\$25,582</b>

Zip	Name	County	Population				YR 2014		Females
			YR 2014	Pop. 65+	Kids <18	Gen. Y	Males	Females	Age 20_35
67756	Saint Francis	CHEYENNE	2,007	582	397	441	1,014	993	121
67731	Bird City	CHEYENNE	689	146	186	159	352	337	36
67735	Goodland	SHERMAN	5,432	1,073	1,349	1,555	2,713	2,719	442
67745	Mc Donald	RAWLINS	413	104	79	93	214	199	28
<b>Totals</b>			<b>8,541</b>	<b>1,905</b>	<b>2,011</b>	<b>2,248</b>	<b>4,293</b>	<b>4,248</b>	<b>627</b>

Zip	Name	County	Population				Aver	HH	
			White	Black	Amer. Ind.	Hisp.	HH Inc. 14	YR 2014	HH \$50K+
67756	Saint Francis	CHEYENNE	1,966	1	3	80	\$49,975	952	371
67731	Bird City	CHEYENNE	659	1	3	79	\$60,314	308	156
67735	Goodland	SHERMAN	5,021	39	21	649	\$54,420	2,395	1,053
67745	Mc Donald	RAWLINS	4,119	401	1	1	\$19	190	89
<b>Totals</b>			<b>11,765</b>	<b>442</b>	<b>28</b>	<b>809</b>	<b>\$41,182</b>	<b>3,845</b>	<b>1,669</b>

Source: ERSA Demographics

# **III. Community Health Status**

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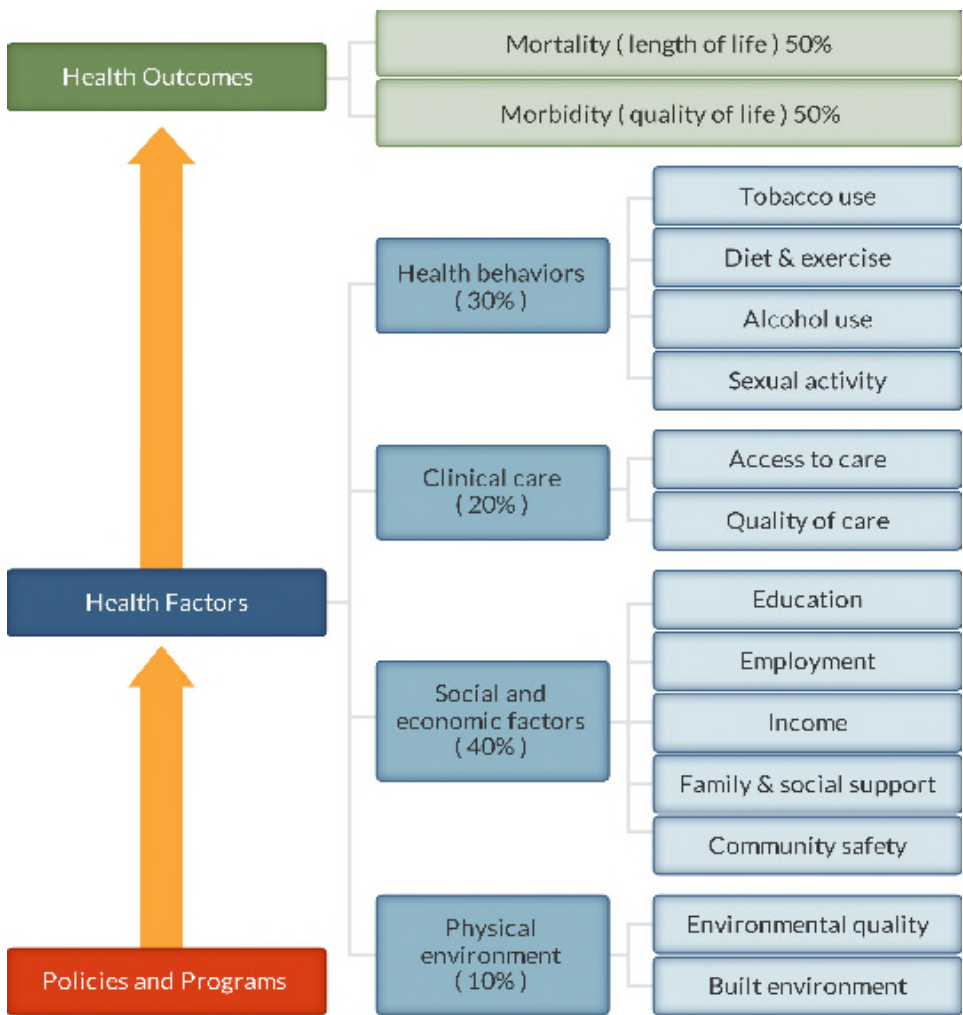
[VVV Consultants LLC]

### III. Community Health Status

#### a) Historical Health Statistics

#### Health Status Profile

This section of the CHNA reviews published quantitative community health indicators and results of our recent CHNA Town Hall. To produce this profile, VVV Consultants LLC staff analyzed data from multiple sources. This analysis focuses on a set of published health indicators organized by 10 areas of focus (10 Tabs), results from the 2017 County Health Rankings and conversations from Town Hall primary research. **Each table reflects a trend column, with Green denoting growing / high performance indicators, Yellow denoting minimal change / average performance indicators and Red denoting declining / low performance indicators.** (Note: The Robert Wood Johnson Foundation collaborates with the University of Wisconsin Population Health Institute to release annual *County Health Rankings*. As seen below in model, these rankings are based on a number of health factors.)



County Health Rankings model ©2012 UWPHI

## Secondary Research

### 2017 State Health Rankings for Cheyenne County, Kansas

#	KS Rankings - 105 Counties	Definitions	CCH PSA	TREND	KS RURAL NORM (N=20)
1	<b>Health Outcomes</b>		71		50
2	Mortality	Length of Life	48		47
3	Morbidity	Quality of Life	83		51
4	<b>Health Factors</b>		28		38
5	Health Behaviors	Tobacco Use, Diet/Exercise, Alcohol Use, Sexual Activitiy	22		47
6	Clinical Care	Access to care / Quality of Care	83		49
7	Social & Economic Factors	Education, Employment, Income, Family/Social support, Community Safety	22		34
8	<b>Physical Environment</b>	Environmental quality	15		43

<http://www.countyhealthrankings.org>, released 2017

Kansas Rural Norm (N=20) includes the following counties: Cheyenne, Barton, Ellis, Gove, Kiowa, Norton, Osborne, Pawnee, Phillips, Russell, Sheridan, Smith, Thomas, Republic, Marshall, Doniphan, Brown, Nemha, Jackson and Pottawatomie.

*When considering the state of community health, it's important to review published health data by topic area. Below is a summary of key tabs of information collected:*

**Tab 1 Demographic Profile**

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
1a	a Population estimates, July 1, 2016, (V2016)	2,661		2,907,289	9,240	People Quick Facts
	b Population, percent change - April 1, 2010 (estimates base) to July 1, 2016, (V2016)	-2.4%		1.9%	-2.0%	People Quick Facts
	c Population, Census, April 1, 2010	2,726		2,853,118	9,290	People Quick Facts
	d Persons under 5 years, percent, July 1, 2016, (V2016)	5.5%		6.7%	6.0%	People Quick Facts
	e Persons under 18 years, percent, July 1, 2016, (V2016)	21.0%		24.6%	22.5%	People Quick Facts
	f Persons 65 years and over, percent, July 1, 2016, (V2016)	26.2%		15.0%	20.9%	People Quick Facts
	g Female persons, percent, July 1, 2016, (V2016)	50.1%		50.2%	49.6%	People Quick Facts
	h White alone, percent, July 1, 2016, (V2016)	96.9%		86.6%	94.6%	People Quick Facts
	i Black or African American alone, percent, July 1, 2016, (V2016)	0.3%		6.2%	1.3%	People Quick Facts
	j Hispanic or Latino, percent, July 1, 2016, (V2016)	6.8%		11.6%	4.6%	People Quick Facts
	k Foreign born persons, percent, 2011-2015	2.9%		6.9%	1.9%	People Quick Facts
	l Language other than English spoken at home, percent of persons age 5 years+, 2011-2015	5.5%		11.3%	3.9%	People Quick Facts
	m Living in same house 1 year ago, percent of persons age 1 year+, 2011-2015	90.8%		83.5%	87.0%	People Quick Facts

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
1b	a Total Veterans, 2011-2015	264		198,396	697	People Quick Facts
	b Population per square mile, 2012	2.7		34.9	11.8	Geography Quick Facts
	c Children in single-parent households, percent, 2011-2015	22.0%		29.0%	25.2%	County Health Rankings
	d Persons in poverty, percent	12.3%		12.1%	11.9%	People Quick Facts
	e Limited access to healthy foods, percent, 2010	37.0%		8.0%	14.1%	County Health Rankings

**Tab 2 Economic / Business Profile**

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
2	a Per capita income in past 12 months (in 2015 dollars), 2011-2015	\$26,626		\$27,706	\$25,496	People Quick Facts
	b Total Housing units, July 1, 2016, (V2016)	1,496		1,259,864	4,386	People Quick Facts
	c Total Persons per household, 2011-2015	2.1		2.5	2.3	People Quick Facts
	d Severe housing problems, percent, 2009-2013	9.0%		14.0%	9.6%	County Health Rankings
	e Total retail sales per capita, 2012 (c)	\$6,405		\$13,263	\$13,707	Business Quick Facts
	f Total of All firms, 2012	352		239,118	1,031	Business Quick Facts
	g Unemployment, percent, 2015	2.8%		4.2%	3.3%	County Health Rankings
	h Food insecurity, percent, 2014	12.0%		14.0%	13.1%	County Health Rankings
	i Grocery stores/1,000 pop (% change), 2009-2014	1.9%		NA	-2.4%	U.S. Department of Agriculture - Food Environment Atlas
	j Low income and low access to store, percent, 2015	7.1%		NA	7.0%	U.S. Department of Agriculture - Food Environment Atlas
	l Mean travel time to work (minutes), workers age 16 years+, 2011-2015	14.1		19.1	15.4	People Quick Facts
	m Long commute - driving alone, percent, 2011-2015	15.0%		20.0%	15.5%	County Health Rankings

**Tab 3 Educational Profile**

Currently, school districts are providing on-site primary health screenings and basic care.

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
3	a Children eligible for free or reduced price lunch, percent, 2014-2015	49.0%		50.0%	48.0%	County Health Rankings
	b High school graduate or higher, percent of persons age 25 years+, 2011-2015	90.2%		88.4%	95.7%	People Quick Facts
	c Bachelor's degree or higher, percent of persons age 25 years+, 2011-2015	31.0%		27.1%	32.2%	People Quick Facts

**Tab 3 Educational Profile**

#	School District Indicators - 2017	Cheyenne Co
1	Total Public School Nurses	NA
2	School nurse is part of the IEP team	No
3	School Wellness Plan in place	No
4	VISION: # Screened / Referred to Prof / Seen by Professional	277/15/NA
5	HEARING: # Screened / Referred to Prof / Seen by Professional	277/4/NA
6	ORAL HEALTH: # Screened / Referred to Prof / Seen by Professional	277/27/NA
7	SCOLIOSIS: # Screened / Referred to Prof / Seen by Professional	Do Not Screen
8	Students served with no identified chronic health concerns	NA
9	School has a Suicide Prevention Program	No
10	Compliance on required vaccinations	88.5%

**TAB 4 Maternal / Infant Health Profile**

Tracking maternal and infant care patterns are vital in understanding the foundation of family health.

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
4 a	Percent of Births Where Prenatal Care began in First Trimester, 2013-2015	76.9%		80.4%	77.5%	Kansas Health Matters
b	Percentage of Premature Births, 2013-2015	15.6%		8.8%	9.1%	Kansas Health Matters
c	Percent of Births with Low Birth Weight, 2013-2015	7.3%		7.0%	7.4%	Kansas Health Matters
d	Percent of WIC Mothers Breastfeeding Exclusively, percent, 2016	NA		15.0%	27.5%	Kansas Health Matters
e	Percent of all Births Occurring to Teens (15-19), 2013-2015	9.4%		6.8%	7.7%	Kansas Health Matters
f	Percent of Births Occurring to Unmarried Women, 2013-2015	19.8%		36.3%	31.6%	Kansas Health Matters
g	Percent of births Where Mother Smoked During Pregnancy, 2013-2015	9.4%		11.8%	16.3%	Kansas Health Matters

Tab	Kansas Department of Health and Environment	Cheyenne County	Trend	State of KS
4 a	Total Live Births, 2011	34		39,628
4 b	Total Live Births, 2012	26		40,304
4 c	Total Live Births, 2013	27		38,802
4 d	Total Live Births, 2014	30		39,201
4 e	Total Live Births, 2015	39		39,123



**TAB 5 Hospitalization / Providers Profile**

Understanding provider access and disease patterns are fundamental in healthcare delivery. Listed below are several vital county statistics.

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
5 a	Primary care physicians, 2014	1,350:1		1,330:1	2,059:1	County Health Rankings
b	Preventable hospital stays, 2014	85		52	74	County Health Rankings
c	Patients Who Gave Their Hospital a Rating of 9 or 10 on a Scale from 0 (Lowest) to 10 (Highest)	83.0%		78.0%	75.2%	CMS Hospital Compare, 10/1/2015-9/30/2016
d	Patients Who Reported Yes, They Would Definitely Recommend the Hospital	83.0%		77.0%	77.0%	CMS Hospital Compare, 10/1/2015-9/30/2016
e	Average Time Patients Spent in the Emergency Dept. Before They Were Seen by a Healthcare Professional (in Minutes)	NA		24.0	20.4	CMS Hospital Compare, 10/1/2015-9/30/2016

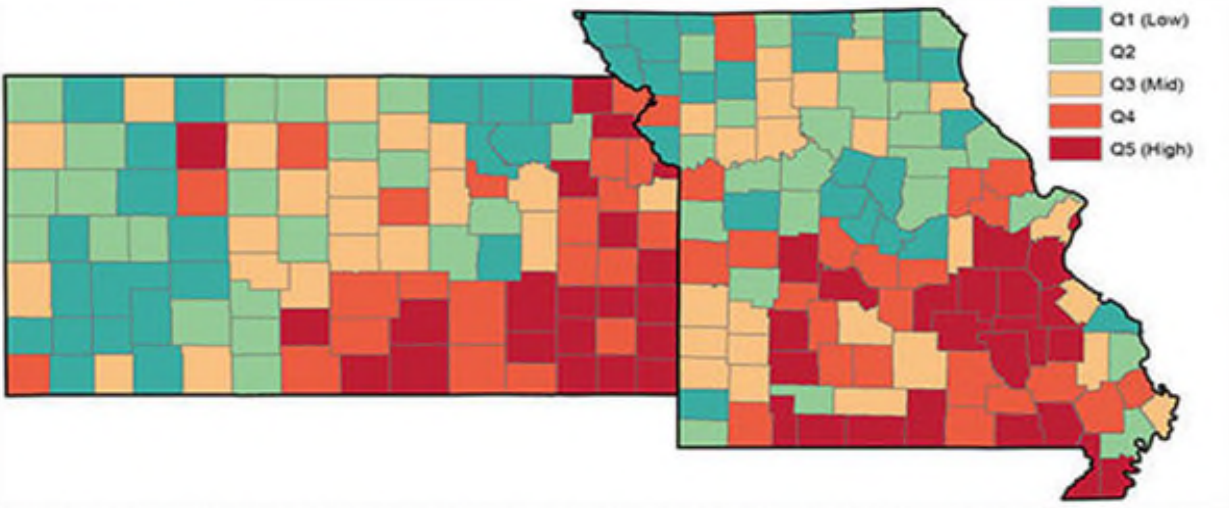
#	KHA PO103	Cheyenne County, KS			Trend
		FFY14	FFY15	FFY16	
1	Total Discharges	405	273	343	
2	Total IP Discharges-Age 0-17 Ped	9	17	16	
3	Total IP Discharges-Age 18-44	28	10	20	
4	Total IP Discharges-Age 45-64	77	39	56	
5	Total IP Discharges-Age 65-74	84	56	53	
6	Total IP Discharges-Age 75+	159	98	132	
7	Psychiatric	10	5	7	
8	Obstetric	19	26	32	
9	Surg %	23.2%	14.7%	12.8%	
#	KHA PO103	CCH Only			Trend
1	Total Discharges	193	204	164	
2	Total IP Discharges-Age 0-17 Ped	5	15	8	
3	Total IP Discharges-Age 18-44	10	8	11	
4	Total IP Discharges-Age 45-64	29	20	21	
5	Total IP Discharges-Age 65-74	39	37	23	
6	Total IP Discharges-Age 75+	109	76	65	
7	Psychiatric	1	4	3	
8	Obstetric	NA	24	18	
9	Surg %	NA	3.4%	5.5%	
#	KHA TOT223E	FFY14	FFY15	FFY16	Trend
1	CCH Emergency Visits	530	531	548	
2	CCH OP Surgeries	84	81	97	
3	CCH OP Total Visits	7,759	7,105	6,304	

**TAB 6 Behavioral Health Profile**

*Behavioral healthcare provides another important indicator of community health status.*

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
6	a Depression: Medicare Population, percent, 2015	10.8%		17.8%	15.6%	Centers for Medicare and Medicaid Services
	b Alcohol-impaired driving deaths, percent, 2011-2015	NA		27.0%	34.5%	County Health Rankings
	c Poor mental health days, 2015	3.0		3.2	3.1	County Health Rankings

Opioid Dependence Risk in Missouri and Kansas Counties Estimated With Principal Component Analysis of Unemployment, Drug-Related Mortality, Morphine Milligram Equivalents Prescribed Per Capita and Hospital Utilization for Opioid Misuse (component 1 shown in map)



Source: Authors' analysis of data from the U.S. Bureau of Labor Statistics, U.S. Centers for Disease Control and Prevention and Hospital Industry Data Institute.

**TAB 7 Risk Indicators / Factors Profile**

*Knowing community health risk factors and disease patterns can aid in the understanding of next steps to improve health. Being overweight / obese, smoking, drinking in excess, not exercising, etc. can lead to poor health.*

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
7a	a Adult obesity, percent, 2013	34.0%		31.0%	32.0%	County Health Rankings
	b Adult smoking, percent, 2015	15.0%		18.0%	16.6%	County Health Rankings
	c Excessive drinking, percent, 2015	14.0%		17.0%	15.3%	County Health Rankings
	d Physical inactivity, percent, 2013	31.0%		23.0%	26.4%	County Health Rankings
	e Poor physical health days, 2015	3.0		3.1	3.2	County Health Rankings
	f Sexually transmitted infections, rate, 2014	NA		384.1	239.5	County Health Rankings

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
7b	a Hypertension: Medicare Population, 2015	44.2%		53.2%	53.9%	Kansas Health Matters
	b Hyperlipidemia: Medicare Population, 2015	23.1%		40.0%	35.8%	Kansas Health Matters
	c Heart Failure: Medicare Population, 2015	15.0%		13.0%	15.6%	Kansas Health Matters
	d Chronic Kidney Disease: Medicare Pop, 2015	9.8%		16.2%	14.4%	Kansas Health Matters
	e COPD: Medicare Population, 2015	10.5%		11.4%	12.6%	Kansas Health Matters
	f Atrial Fibrillation: Medicare Population, 2015	11.8%		8.3%	9.7%	Kansas Health Matters
	g Cancer: Medicare Population, 2015	5.2%		7.7%	8.4%	Kansas Health Matters
	h Osteoporosis: Medicare Population, 2015	10.1%		5.7%	7.3%	Kansas Health Matters
	i Asthma: Medicare Population, 2015	5.8%		7.3%	6.8%	Kansas Health Matters
	j Stroke: Medicare Population, 2015	2.7%		3.4%	2.9%	Kansas Health Matters

**TAB 8 Uninsured Profile**

Based on state estimations, the number of insured is documented below. Also, the amount of charity care from area providers is trended below.

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
8	a Uninsured, percent, 2014	15.0%		12.0%	12.0%	County Health Rankings

Source: Internal Hospital Records					
	Cheyenne County Hospital	YR 2014	YR 2015	YR 2016	Trend
1	Bad Debt	\$382,856	\$502,370	\$446,077	
2	Charity Care	\$139,146	\$41,510	\$108,428	

**TAB 9 Mortality Profile**

The leading causes of county deaths are listed below. Areas of higher than expected are so noted.

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
9	a Life Expectancy for Males, 2014	77.0		76.5	76.9	Kansas Health Matters
	b Life Expectancy for Females, 2014	83.7		81.0	81.8	Kansas Health Matters
	c Age-adjusted Heart Disease Mortality Rate per 100,000 population, 2014-2016	173.9		157.4	169.2	Kansas Health Matters
	d Age-adjusted Chronic Lower Respiratory Disease Mortality Rate per 100,000 population, 2014-2016	40.0		48.9	50.5	Kansas Health Matters
	e Age-adjusted Suicide Mortality Rate per 100,000 population, 2014-2016	NA		15.9	14.6	Kansas Health Matters

**TAB 9 Mortality Profile**

#	Causes of Death by County of Residence, KDHE 2016	Cheyenne County	%	Trend	State of KS	%
1	KANSAS TOTAL	37	100.0%	0.0%	26,129	100.0%
2	ISCHEMIC HEART DISEASES	10	27.0%	15.2%	3,103	11.9%
3	ALL OTHER DISEASES	6	16.2%	-4.6%	5,436	20.8%
4	OTHER HEART DISEASE	5	13.5%	5.0%	2,237	8.6%
5	INFLUENZA AND PNEUMONIA	4	10.8%	8.8%	518	2.0%
6	CHRONIC LOWER RESPIRATORY DIS.	4	10.8%	4.5%	1,653	6.3%
7	CANCERS OF COLON, RECTUM AND ANUS	1	2.7%	0.8%	495	1.9%
8	CANCERS OF CERVIX UTERI, CORPUS UTERI AND OVARY	1	2.7%	1.8%	244	0.9%
9	CANCERS OF URINARY TRACT	1	2.7%	1.6%	286	1.1%
10	OTHER CANCER	1	2.7%	-3.1%	1,521	5.8%
11	DIABETES MELLITUS	1	2.7%	-0.1%	725	2.8%
12	OTHER DIS. OF CIRCULATORY SYSTEM	1	2.7%	1.9%	207	0.8%
13	SYM., SIGNS, ABNORMAL FINDINGS, NEC	1	2.7%	1.2%	388	1.5%
14	SUICIDE	1	2.7%	0.7%	512	2.0%

**TAB 10 Preventive Quality Measures Profile**

The following table reflects the future health of the county. This information also is an indicator of community awareness of preventative measures.

Tab	Health Indicator	Cheyenne Co	Trend	State of KS	KS Rural Norm (20)	Source
10 a	Access to exercise opportunities, percent, 2014	56.0%		76.0%	43.4%	County Health Rankings
b	Diabetes monitoring, percent, 2014	77.0%		86.0%	81.5%	County Health Rankings
c	Mammography screening, percent, 2014	56.0%		63.0%	62.6%	County Health Rankings
d	Percent Annual Check-Up Visit with PCP	NA		NA	NA	TBD
e	Percent Annual Check-Up Visit with Dentist	NA		NA	NA	TBD
f	Percent Annual Check-Up Visit with Eye Doctor	NA		NA	NA	TBD

## Community Feedback Research

For a CHNA, it's also important to gather community perspective from key stakeholders on their views of progress to address the baseline CHNA needs documented three years ago. Below are findings of this online community primary research:

### Question 1—Overall Quality of Healthcare Delivery

Cheyenne County Hospital - Primary Service Area N=164						
1. How do you rate the "Overall Quality" of healthcare delivery in our community?						
Answer Options	Very Good	Good	Fair	Poor	Very Poor	Valid N
Cheyenne County Hospital PSA N=164	36	91	33	3	1	164
Top 2 Boxes (Very Good / Good)	77.4%		20.1%	1.8%	0.6%	
Option C Stakeholders	1,442	3,205	1,348	215	48	6,258
Top 2 Boxes (Very Good / Good)	74.3%		21.5%	3.4%	0.8%	

### Question 9—Requested Discussion Items for Town Hall Agenda

Cheyenne County Hospital - Primary Service Area N=164			
8. Are there any other health needs from the list below that need to be discussed at our upcoming CHNA Town Hall meeting?	Option C Stakeholders Bottom 2 Boxes	CCH PSA N=164	Trend
Abuse / Violence	4.8%	6.1%	
Alcohol	4.7%	4.6%	
Breast Feeding Friendly Workplace	0.1%	0.5%	
Cancer	4.6%	6.3%	
Diabetes	4.7%	3.3%	
Drugs / Substance Abuse	9.1%	12.9%	
Family Planning	2.8%	1.5%	
Heart Disease	3.6%	2.0%	
Lead Exposure	0.7%	0.3%	
Mental Illness	9.3%	11.4%	
Nutrition	4.8%	6.6%	
Obesity	7.7%	8.4%	
Ozone	4.5%	0.0%	
Physical Exercise	5.4%	6.9%	
Poverty	3.0%	4.6%	
Respiratory Disease	2.2%	1.0%	
Sexual Transmitted Infections	4.6%	0.3%	
Smoke-Free Workplace	0.1%	1.3%	
Suicide	4.1%	2.5%	
Teen Pregnancy	3.9%	0.5%	
Tobacco Use	3.7%	3.3%	
Vaccinations	2.9%	2.3%	
Water Quality	5.5%	2.0%	
Wellness Education	2.2%	7.6%	
Other (please specify)	1.1%	3.8%	
TOTAL	100.0%	100.0%	

**Questions 5-6—Rating of Healthcare Services**

<b>Cheyenne County Hospital - Primary Service Area N=164</b>			
<b>5. How would Cheyenne County area residents rate each of the following health services? ?</b>	<b>Option C Stakeholders Bottom 2 Boxes</b>	<b>CCH PSA N=164</b>	<b>Trend</b>
Ambulance Services	5.4%	2.6%	Green
Child Care	17.6%	20.2%	Red
Chiropractors	5.7%	0.9%	Green
Dentists	6.4%	6.4%	Yellow
Emergency Room	10.9%	1.8%	Green
Eye Doctor / Optometrist	7.1%	10.1%	Red
Family Planning Services	12.7%	23.8%	Red
Home Health	7.7%	1.0%	Green
Hospice	4.1%	1.1%	Green
Inpatient Services	4.7%	0.0%	Green
Mental Health Services	11.9%	34.1%	Red
Nursing Home	14.8%	15.5%	Red
Outpatient Services	4.8%	1.0%	Green
Pharmacy	4.9%	1.9%	Green
Primary Care	10.2%	0.0%	Green
Public Health Department	27.6%	1.9%	Green
School Nurse	11.0%	23.6%	Red
Visiting Specialists	6.7%	2.0%	Green

**Question 7—Healthcare Services Outside of PSA**

<b>Cheyenne County Hospital - Primary Service Area N=164</b>			
<b>7. Throughout the past two years, did you or someone you know receive healthcare services outside of the Cheyenne County Hospital Primary Service Area?</b>	<b>Option C Stakeholders Bottom 2 Boxes</b>	<b>CCH PSA N=164</b>	<b>Trend</b>
Yes	79.0%	81.8%	Red
No	14.7%	14.5%	White
Don't know	6.3%	3.6%	White
<b>TOTALS</b>	<b>100.0%</b>	<b>100.0%</b>	

**Health Risk Factor Survey—Spring 2017**

<b>Health Risk Factor Survey - Spring 2017 N= 134</b>	
<b>Q18 What is the most critical health problem facing your community?</b>	
#	Responses
1	Aging population and speciality doctors, for example, a nephrologist.
2	Aging...Nursing home / Assisted living facilities
3	Cancer, mental illness, substance abuse, obesity!
4	Cost of services, some of which likely cannot be supported by our small population.
5	Declining population,limited patient pool due to location, changing healthcare from inpatient to outpatient services - all of these things could lead to issues in keeping the hospital open.
6	Need a good surgeon
7	Need more EMTs
8	Premium costs of insurance
9	Shortage of healthcare workers
10	The inability of our local health care to be confidential. The inability for them to provide cutting edge care. I would prefer to drive to Mccook and Denver for my care.
11	We need Medicaid expansion to allow more people access to medical insurance
12	We need to keep our nice hospital, P.A.'s and doctors and medical clinics



# **IV. Inventory of Community Health Resources**

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[VVV Consultants LLC]

## Inventory of Healthcare Services - CCH PSA

Cat	Healthcare Services Offered in County: Yes / No	Hospital	Health Dept.	Other
Clinic	Primary Care	x		x
Hosp	Alzheimer Center			x
Hosp	Ambulatory Surgery Centers			
Hosp	Arthritis Treatment Center			
Hosp	Bariatric / Weight Control Services			
Hosp	Birthing / LDR / LDRP Room			
Hosp	Breast Cancer Services			
Hosp	Burn Care			
Hosp	Cardiac Rehabilitation	x		
Hosp	Cardiac Surgery			
Hosp	Cardiology Services	x		
Hosp	Case Management	x		x
Hosp	Chaplaincy / Pastoral Care			
Hosp	Chemotherapy			
Hosp	Colonoscopy	x		
Hosp	Crisis Prevention			x
Hosp	CT Scanner	x		
Hosp	Diagnostic Radioisotope Facility			
Hosp	Diagnostic / Invasive Catheterization			
Hosp	Electron Beam Computed Tomography (EBCT)			
Hosp	Enrollment Assistance	x	x	x
Hosp	Extracorporeal Shock Wave Lithotripter (ESWL)			
Hosp	Fertility Clinic			
Hosp	Full Field Digital Mammography (FFDM)			x
Hosp	Genetic Testing / Counseling			
Hosp	Geriatric Services		x	x
Hosp	Heart Services			
Hosp	Hemodialysis			x
Hosp	HIV / AIDS Services			
Hosp	Image-Guided Radiation Therapy (IGRT)			
Hosp	Inpatient Acute Care Services	x		
Hosp	Intensity-Modulated Radiation Therapy (IMRT) 161			
Hosp	Intensive Care Unit			
Hosp	Intermediate Care Unit			
Hosp	Interventional Cardiac Catheterization			
Hosp	Isolation Room	x		
Hosp	Kidney Services			x
Hosp	Liver Services			
Hosp	Lung Services	x		
Hosp	Magnetic Resonance Imaging (MRI)	x		
Hosp	Mammograms	x		x
Hosp	Mobile Health Services			
Hosp	Multi-slice Spiral Computed Tomography (<64 Slice CT)	x		
Hosp	Multi-slice Spiral Computed Tomography (64+ Slice CT)			
Hosp	Neonatal Services			
Hosp	Neurological services			
Hosp	Obstetrics Services			

## Inventory of Healthcare Services - CCH PSA

Cat	Healthcare Services Offered in County: Yes / No	Hospital	Health Dept.	Other
Hosp	Occupational Health Services			
Hosp	Oncology Services			
Hosp	Orthopedic Services	x		
Hosp	Outpatient Surgery	x		
Hosp	Pain Management	x		
Hosp	Palliative Care Program			x
Hosp	Pediatric Services			x
Hosp	Physical Rehabilitation	x		
Hosp	Positron Emission Tomography (PET)			
Hosp	Positron Emission Tomography / CT (PET / CT)			
Hosp	Psychiatric Services			x
Hosp	Radiology, Diagnostic	x		
Hosp	Radiology, Therapeutic			
Hosp	Reproductive Health			
Hosp	Robotic Surgery			
Hosp	Shaped Beam Radiation System 161			
Hosp	Single Photon Emission Computerized Tomography			
Hosp	Sleep Center	x		
Hosp	Social Work	x	x	x
Hosp	Sports Medicine			
Hosp	Stereotactic Radiosurgery			
Hosp	Swing Bed Services	x		
Hosp	Transplant Services			
Hosp	Trauma Center -Level IV	x		
Hosp	Ultrasound	x		x
Hosp	Women's Health Services			x
Hosp	Wound Care	x		
SR	Adult Day Care Program			x
SR	Assisted Living			x
SR	Home Health			x
SR	Hospice			x
SR	Long-term Care			x
SR	Nursing Home			x
SR	Retirement Housing			x
SR	Skilled Nursing Care	x		x
ER	Emergency Services	x		
ER	Urgent Care Center			
ER	Ambulance Services			x
SERV	Alcoholism-Drug Abuse Services			x
SERV	Blood Donor Center			
SERV	Chiropractic Services			x
SERV	Complementary Medicine Services		x	x
SERV	Dental Services			x
SERV	Fitness Center	x		x
SERV	Health Education Classes	x	x	x
SERV	Health Fair	x	x	x

## Inventory of Healthcare Services - CCH PSA

Cat	Healthcare Services Offered in County: Yes / No	Hospital	Health Dept.	Other
SERV	Health Information Center		x	x
SERV	Health Screenings		x	x
SERV	Meals on Wheels			x
SERV	Nutrition Program	x	x	x
SERV	Patient Education Center		x	x
SERV	Support Groups			x
SERV	Teen Outreach Services			x
SERV	Tobacco Treatment / Cessation Program		x	x
SERV	Transportation to Health Facilities			x
SERV	Wellness Program	x		x

<b>Providers Delivering Care</b>			
<b>Cheyenne County Hospital - Primary Service Area</b>			
<b>FTE Providers Working in PSA</b>	<b>FTE Physicians</b>		<b>FTE Allied Staff</b>
	<b>FTE MD / DO</b>	<b>Visiting DR*</b>	<b>FTE NP / PA</b>
<b>Primary Care:</b>			
Family Practice	2.0		2.0
Internal Medicine / Geriatrics			
Obstetrics / Gynecology			
Pediatrics			
<b>Medicine Specialists:</b>			
Allergy / Immunology			
Cardiology			
Dermatology			
Endocrinology			
Gastroenterology			
Oncology / Radiology			
Infectious Disease			
Nephrology			
Neurology			
Psychiatry			
Pulmonary			
Rheumatology			
<b>Surgery Specialists:</b>			
General Surgery / Colon / Oral			
Neurosurgery			
Ophthalmology			
Orthopedics			
Otolaryngology			
Plastic / Reconstructive Surgery			
Thoracic / Cardiovascular / Vascular Surgery			
Urology			
<b>Hospital Based:</b>			
Anesthesia / Pain Management	1.0		
Emergency Medicine			
Radiology	2.0		
Pathology			
Hospitalist			
Neonatology / Perinatology			
Physical Medicine / Rehabilitation			
Occupational Medicine			
Podiatry			
Chiropractic			
Optometry			
Dental			
<b>TOTALS</b>	<b>5.0</b>	<b>0.0</b>	<b>2.0</b>

\*FTE Specialists serving the community who office outside the PSA

## Visiting Specialists to Cheyenne County Hospital

Specialty	Physician Name	Office Location	Schedule
Cardiology	Dr. Sean Denney	Kearney, NE	Twice a month-2nd and 4th Tuesdays
General Surgery	Dr. Charles Frankum	Denver, CO	Twice a month-2nd and 4th Thursdays
Mammography		Hays, KS	Every 4 weeks
MRI			Every Friday
Nuclear Medicine	Front Range Nuclear Med	Wyoming based	Every other Tuesday
Ophthalmology	Dr. Mathew Uyemura	Greeley, CO	Once a month-Clinic 2nd Wednesday and Surgery is 4th Wednesday
Pulmonology	Dr. George Kassis	Kearney, NE	Once a month-First Thursday
Pulmonology	Dr. Mark Meyer	Kearney, NE	Twice a month-1st and 3rd Thursdays
Sleep Studies	Rural Sleep Solutions, LLC	Joplin, MO	Monthly

# **Cheyenne County, KS**

## **Emergency Numbers**

Police/Sheriff 911  
Fire 911  
Ambulance 911

## **Non-Emergency Numbers**

Cheyenne County Sheriff 785-332-8880

## **Municipal Non-Emergency Numbers**

	<b>Police</b>	<b>Sheriff/Fire</b>
St. Francis	785-332-3385	785-332-3306
Bird City	911	785-734-2323

## **Other Emergency Numbers**

American Red Cross  
602 Grand St. (Goodland)  
785-890-2011

Cheyenne County Emergency Management  
785-332-8522

Domestic Violence and Sexual Assault  
Kansas Crisis Hotline  
1-888-END-ABUSE (1-888-363-2287)  
[www.kcsdv.org/ksresources.html](http://www.kcsdv.org/ksresources.html)

Federal Bureau of Investigation (Wichita)  
316-262-0031  
[www.fbi.gov](http://www.fbi.gov)

High Plains Mental Health  
1-800-432-0333

Kansas Arson/Crime Hotline  
1-800-KS-CRIME

Kansas Bureau of Investigation  
785-296-8200  
[www.accesskansas.org/kbi/](http://www.accesskansas.org/kbi/)

Kansas Children's Service League  
785-625-2244 (Hays, KS)  
1-877-530-5275  
Call 24-HR Parent Helpline 1-800-332-6378  
[www.kcsl.org](http://www.kcsl.org)

Kansas Division of Emergency Management  
(Topeka)  
785-274-1409  
[www.accesskansas.org/kdem](http://www.accesskansas.org/kdem)

Kansas Department of Social and  
Rehabilitation Services West Region  
Protection Reporting Center  
(Protection Report Center for Abuse)  
1-800-922-5330  
Available 24 hours/7 days per week – including  
holidays for elder and child abuse reports

Kansas Highway Patrol  
785-899-6697  
785-827-4930 (Salina)

Kansas Road Conditions  
1-877-550-KDOT (5368)  
[www.ksdot.org](http://www.ksdot.org)  
511 from cell phones

Poison Help Hotline  
1-800-222-1222  
[www.kumed.com/default.aspx?id=2729](http://www.kumed.com/default.aspx?id=2729)  
[www.poison.org](http://www.poison.org)  
[www.aapcc.org](http://www.aapcc.org)

Suicide Prevention Hotline  
1-800-SUICIDE (800-784-2433)  
[www.hopeline.com](http://www.hopeline.com)  
1-800-273-TALK  
[www.suicidepreventionlifeline.com](http://www.suicidepreventionlifeline.com)

Toxic Chemical and Oil Spills  
1-800-424-8802  
[www.epa.gov/region02/cntact.htm](http://www.epa.gov/region02/cntact.htm)

## **Health Services**

### **Hospitals**

Cheyenne County Hospital  
210 West 1st Street (St. Francis)  
785-332-2104  
[www.cheyennecountyhospital.com](http://www.cheyennecountyhospital.com)  
Cheyenne County Hospital services include:  
24 Hour Emergency Services  
Acute & Swing Bed Care  
Anesthesia  
Cardiac Rehabilitation  
Chemotherapy  
CT scan  
Diagnostic Services  
IVP's  
Laboratory Services  
Basic Metabolic Panel  
Blood Count with Smears  
Blood Culture  
CBC Complete  
CBC Complete with Differential  
Glucometer  
Lipid Panel  
Natriuretic Peptide  
Prothrombin Time  
Stool Culture  
Thyroid Stimulating  
Troponin Quantitative  
Urine Analysis Complete  
Vitamin D-Reference Lab  
Lifeline-Medical alert system  
MRI  
Nuclear Medicine

Anesthesia Services  
Childhood Immunizations  
Pediatric  
Recovery



Well child and well woman visits  
Outpatient Services  
Outpatient Surgery  
Physical Therapy  
Physical/Aquatic Therapy  
Specialized Services  
Cardiology  
General Surgery  
Mammography  
Ophthalmology  
Orthopedic  
Osteoporosis  
Ultrasound  
X-Ray

Goodland Regional Medical Center  
220 West 2nd Street (Goodland)  
785-890-3625  
[www.goodlandregional.com](http://www.goodlandregional.com)

Rawlins County Health Center  
901 East Hospital Drive (Atwood)  
785-626-3211  
[www.rchc.us](http://www.rchc.us)

Citizens Medical Center  
100 East College Drive (Colby)  
785-462-7511  
[www.nwkshealthcare.com](http://www.nwkshealthcare.com)

Dundy County Hospital  
1313 N Cheyenne Street (Benkelman, NE)  
308-423-2204  
[www.bwtelcom.net/dch](http://www.bwtelcom.net/dch)

Decatur County Hospital  
810 West Columbia (Oberlin)  
785-475-2208

Wray Community Hospital  
1017 West 7th Street (Wray, CO)  
970-332-4811  
[www.wrayhospital.org](http://www.wrayhospital.org)

Kit Carson County Memorial Hospital  
286 16th Street (Burlington, CO)  
719-346-5311  
[www.kcchsd.org](http://www.kcchsd.org)

### **Health Department**

Cheyenne County Health Department  
221 West 1st Street (St. Francis)

785-332-2381  
Cheyenne County Health Department services include:  
Adult Wellness  
Case Management  
Community Health  
Diabetes Support Group  
Emergency Preparedness  
Environmental Disease Surveillance  
Health Care Services  
Health Education  
Childhood & Adult Immunizations  
Weight Management  
WIC

### **Mental Health**

Heartland Rural Counseling Services, Inc.  
111 West 12th Street (Goodland)  
785-821-0781

High Plains Mental Health Center 723 Main Street (Goodland)  
785-899-5991  
[www.highplainsmentalhealth.com](http://www.highplainsmentalhealth.com)

Meier Clinics – Christian Counseling  
1015 Main Street (Goodland)  
888-725-4642

Heartland Rural Counseling Services, Inc.  
484 West 4th Street (Colby)  
785-460-7588

New Beginnings Counseling Services  
422 Smith Drive (Colby)  
785-462-3308

Centennial Mental Health Center 340 Birch Street (Wray, CO)  
970-332-3133  
[www.centennialmhc.org](http://www.centennialmhc.org)

Centennial Mental Health Center  
1291 Circle Driver (Burlington, CO)  
719-346-8183  
[www.centennialmhc.org](http://www.centennialmhc.org)  
Hays Medical Center Senior-Focused Care Unit  
201 East 7th Street, Suite 315 (Hays)  
Dr. James Van Doren  
785-623-5161

### **Medical Professionals**

*Chiropractors*

Patrick R. Stuart, D.C.  
115 South Quincy (St. Francis)  
785-332-3047

Poling Chiropractic and Family Health Center  
709 South Benton (St. Francis)  
785-332-3105

Unger Chiropractic Clinic  
120 North Scott Street (St. Francis)  
785-332-2186

Arin J. Thomas, D.C.  
1401 Main Avenue (Goodland)  
720-244-3452

Clifton Porterfield, D.C.  
2233 Caldwell Street (Goodland)  
785-899-2500

Gleason Chiropractic  
Patrick Gleason  
1015 Main Street (Goodland)  
785-899-2225

Poling Chiropractic  
1109 Main (Goodland)  
785-728-7282

Unruh Family Chiropractic  
1015 Main Street (Goodland)  
785-899-2225

Active Balance Chiropractic & Acupuncture  
418 Main Street (Atwood)  
785-626-3274

Franz Chiropractic  
135 West 6th Street (Colby)  
785-462-7236

Northwest Kansas Chiropractic PA  
770 South Range Avenue Suite 4 (Colby)  
785-460-0332

Wiley Chiropractic Health Center  
990 South Range Avenue (Colby)  
785-462-7577

Matthews Family Chiropractic  
503 Chief Street (Benkelman, NE)  
308-423-5626

Nygaard Chiropractic Offices

501 Main Street (Wray, CO)  
970-332-3390

### **Clinics**

Cheyenne County Clinic  
221 West 1st Street (St. Francis)  
785-332-2682

Cheyenne County Clinic Bird City  
233 West 4th Street (Bird City)  
785-734-2306

Goodland Family Health Center  
106 Willow Road (Goodland)  
785-890-6075

Pioneer Health  
910 Main Street (Goodland)  
785-890-7950

Rawlins County Health Center Clinic  
504 Ottawa Street (McDonald)  
785-538-2559

Oberlin Clinic  
312 State Street (Atwood)  
785-626-3229

Rawlins County Health Center Clinic  
707 Grant Street (Atwood)  
785-626-3241

Quality Healthcare Clinic  
1313 North Cheyenne Street (Benkelman, NE)  
308-423-2151

Wray Clinic  
1017 West 7th Street (Wray, CO)  
970-332-4895

### **Specialty Clinics**

Cheyenne County Hospital: Specialty Clinics  
210 W. First Street (St. Francis)  
785-332-2104 ext. 185

Goodland Regional Medical: Specialist Clinic  
220 West 2nd Street (Goodland)  
785-890-6030

Rawlins Specialty Clinics  
707 Grant Street (Atwood)  
785-626-3211

### **Dentists**

Melvin Dunn, D.D.S.  
300 North College Street (St. Francis)  
785-332-2062

Tim Poling, D.D.S.  
200 West Washington (St. Francis)  
785-332-3103

Christopher Lovell, D.D.S. Dental/Orthodontics  
1014 Main Street (Goodland)  
785-899-3025

James Baker, D.D.S.  
1009 Main Street (Goodland)  
785-890-2562

Goodland Dental Arts  
Terry Iman, D.D.S.  
Megan Pearce, D.D.S.  
504 Main Street (Goodland)  
785-899-6222

Thomas J. Melcher  
1014 Main Avenue (Goodland)  
785-899-3025

Rawlins County Dental Clinic  
707 Grant Street (Atwood)  
785-626-8289 or 8290

Karen Thummel, D.D.S.  
480 West 4th Street (Colby)  
785-460-6800

Scott G. Haas, D.D.S.  
770 South Range Avenue (Colby)  
785-760-3922

Shawn D. Jensen, D.D.S.  
1690 West 4th Street (Colby)  
785-460-3999

Thomas J. Barlow, D.D.S.  
505 North Franklin Avenue Suite H (Colby)  
785-460-7538

Peckham Dental Clinic  
718 Chief Street (Benkelman, NE)  
308-423-2024

Carson & Neumann  
416 Main Street (Wray, CO)  
970-332-4817

Stephen F. Humphrey, D.D.S.

340 14th Street (Burlington, CO)  
719-346-8266

### Hearing

Cheyenne County Health Department  
221 West 1st Street (St. Francis)  
785-332-2381

Precision Hearing Aid Center  
1208 Main Street (Goodland)  
785-899-3166

Northwest Kansas Hearing Services, Inc.  
175 South Range (Colby)  
785-460-2957  
1-800-500-0206

Miracle Ear  
415 Main Street (Wray, CO)  
970-445-3252

Nathan J. Smith, A.U.D.  
320 Cedar Street (Wray, CO)  
970-332-5439

Hearing Solutions  
1870 1/2 South Range (Hays)  
785-460-4327

### Optometrists

David F. Schnee, O.D.  
601 East US Highway 24 (Goodland)  
785-899-5501

Newman Vision Care  
919 Main Street (Goodland)  
785-890-3937

Ryan Newman, O.D.  
Vision Source of Goodland 1002 Broadway  
(Goodland) 785-899-3654  
[www.eyeclinic.com](http://www.eyeclinic.com)

Danielle McAtee, O.D.  
Larry Washburn  
505 North Franklin Avenue (Colby)  
785-462-3348

Vision Source of Colby  
1005 South Range Avenue (Colby)  
785-462-8231  
[www.eyeclinic.com](http://www.eyeclinic.com)

Burrows Vision Clinic, L.L.C.  
617 Chief Street (Benkelman, NE)  
308-345-2954  
www.burrowsvision.com

Vision Source of Burlington  
498 15th Street (Burlington, CO)  
719-346-8415  
www.eyeclinic.com

Danielle McAtee, O.D.  
Larry R. Williams, O.D.  
Eye Care Council  
1-800-960-EYES

### Pharmacies

Krien Pharmacy  
105 West Washington (St. Francis)  
785-332-2177

Medical Arts Pharmacy  
202 Willow Road (Goodland)  
785-890-5111

Wal-Mart Supercenter  
2160 Commerce Road (Goodland)  
785-899-2266

Bison RX Compounding & Therapy  
416 State Street, Suite A (Atwood)  
785-626-3237

Currier Drug  
416 State (Atwood)  
785-626-3214

Dillon Store Pharmacy  
1605 South Range Avenue (Colby)  
785-462-1310

Palace Drug Store  
460 North Franklin Ave. (Colby)  
785-460-7507

Benkelman Pharmacy  
509 Chief Street (Benkelman, NE)  
308-423-2759

Prescription Center  
347 14th Street (Burlington, CO)  
719-346-7705

W-B Drug Company

314 14th Street (Burlington, CO)  
719-346-8851

### Physicians and Health Care Providers

Cheyenne County Clinic  
221 West 1st Street (St. Francis)  
785-332-2682  
Mary Beth Miller, M.D.  
Rebecca Allard, M.D.  
Tyler Raile, P.A.-C  
Kristle Raile, P.A.-C  
Kimberly S. Zwegardt, CRNA

Goodland Family Health Center  
106 Willow (Goodland)  
785-890-6075  
David Younger, M.D.  
Jackie Jorgensen, ARNP  
Lisa Unruh, M.D., Pediatrician  
Moe Shafei, M.D.  
Sarah Linton, Registered Dietician  
Travis Daise, M.D.

R.C. McCullough, M.D.  
1122 Center Street (Goodland)  
785-899-2464

Shafei Mohedine, M.D.  
106 Willow Road (Goodland)  
785-890-6075

Rodney S. Dill, M.D.  
814 South 2nd Street (Atwood)  
785-626-9434

Family Center for Health Care  
310 East College Drive (Colby)  
785-462-6184  
Bruce Kellogg, D.O.  
Darren Matchell, D.O.  
Jenny Niblock, ARNP  
Luetta Flanagan, ARNP  
Kristina Jallow, ARNP  
Tricia Carney, ARNP

Mekki Saba, M.D. FRCS  
100 East College Drive (Colby)  
785-462-7511

C. Copley, D.O.  
311 North Garfield Avenue (Oberlin)  
785-470-2117

Oberlin Clinic

902 West Columbia (Oberlin)  
785-475-2221  
Elizabeth Sliter, M.D.  
Jennifer Taylor, P.A.-C  
Richard May, M.D.  
Stelian Andreca, M.D.  
Wendy Vogel, M.D.

### **Rehabilitation Services**

Golden West Community Services  
108 Aspen Street (Goodland)  
785-899-2322

Kansas State of Social and Rehabilitation  
Service  
104 West US Highway 24 (Goodland)  
785-899-5661

Prairie Developmental Center  
208 South 4th Street (Atwood)  
785-626-3688

Citizens Medical Center  
100 East College Drive (Colby)  
785-460-4868

Tina Harris Physical Therapy & Sports Medicine  
270 North Franklin Avenue (Colby)  
785-462-8008

Kansas State of Social and Rehabilitation  
Service  
1135 South County Club Drive (Colby)  
785-462-6769

McDonald and Collins  
700 Main Street (Wray, CO)  
970-332-3471

Wray Rehabilitation Center  
700 Main Street (Wray, CO)  
970-332-4451

Dynamic Dimensions  
1778 Martin Avenue (Burlington, CO)  
719-346-5367  
First Step Recovery  
595 14th Street (Burlington, CO)  
719-346-6060

### **Other Health Services**

*Assisted Living, Nursing Homes, Long-term  
Care*

Good Samaritan Society St. Francis Village  
820 South Dennison Street (St. Francis)  
785-332-2531

Good Samaritan Center  
208 West 2nd Street (Goodland)  
785-890-7517

Wheat Ridge Acres Retirement Community  
707 Wheat Ridge Circle (Goodland)  
785-899-0100

Good Samaritan Society  
650 Lake Road (Atwood)  
785-626-9015

Colby Care Center  
105 East College Drive (Colby)  
785-462-6721

Fairview Estates  
1630 Sewell Avenue (Colby)  
785-462-2154

Prairie Senior Living Complex  
1625 South Franklin Avenue (Colby)  
785-462-8295

Sarah Ann Hester Memorial Home and K.C.  
Stout Assisted Living  
407 Dakota Street (Benkelman)  
308-423-2179  
[www.bwtelcom.net/hesterhome](http://www.bwtelcom.net/hesterhome)

Cedar Living Center  
810 West Columbia (Oberlin)  
785-475-2276

Decatur Health System  
810 West Columbia Street (Oberlin)  
785-475-2208

Burlington Care Center  
160 Pomeroy (Burlington, CO)  
719-346-8077

Grace Manor Care Center  
465 5th Street (Burlington, CO)  
719-346-7512

Prairie Manor Good Samaritan Center  
408 East 6th Street (Sharon Springs)  
785-852-4244

### **Disability Services**

Developmental Services for Northwest Kansas  
208 South 4th Street (Atwood)  
785-626-3688

Prairie Developmental Center  
208 South 4th Street (Atwood)  
785-626-3688

Developmental Services for Northwest Kansas  
1675 West 4th Street (Colby)  
785-462-3012

LINK Incorporated  
505 North Franklin Avenue (Colby)  
785-462-7600

American Council for the Blind  
1-800-424-8666

KS Commission for the Deaf and Hearing  
Impaired  
1-800-432-0698

National Center for Learning Disabilities 1-888-  
575-7373

### **Domestic Violence**

Information and Treatment Centers  
Regional Prevention Center  
140 W. 4th (Colby)  
785-460-8177

Battered Women's Crisis Center  
403 East 23rd Street (Hays)  
785-625-4202

Blackwell Conflict Management Consulting, LLC  
103 East 27th Street (Hays)  
785-621-7273

Northwest Kansas Domestic & Sexual Violence  
403 East 23rd Street (Hays)  
785-625-4202

General Information – Women's Shelters  
[www.WomenShelters.org](http://www.WomenShelters.org)

Kansas Children's Service League  
1-800-332-6378

KAPS-Kansas Advocacy & Protection Service  
1-800-672-0086

### **Educational Training Opportunities**

Northwest Kansas Technical College  
1209 Harrison (Goodland)  
785-899-3641  
[www.nwktc.edu](http://www.nwktc.edu)

Colby Community College  
1255 South Range Street (Colby)  
785-460-4690  
[www.colbycc.edu](http://www.colbycc.edu)

### **Food Program**

Cheyenne County Food Pantry  
212 East Washington (St. Francis)  
785-332-3623

Genesis  
350 South Range Avenue (Colby)  
785-460-7930

### **Government Healthcare**

Cheyenne County Health Department  
210 West 1st Street  
St. Francis, KS 67756  
785-332-2381

Kansas Department on Aging (KDOA)  
503 South Kansas Avenue (Topeka)  
785-296-4986 or 1-800-432-3535  
[www.agingkansas.org/](http://www.agingkansas.org/)

Kansas Department of Health and Environment  
(KDHE)  
Curtis State Office Building  
1000 South West Jackson (Topeka)  
785-296-1500  
[www.kdheks.gov/contact.html](http://www.kdheks.gov/contact.html)

MEDICAID  
Kansas Department of Social & Rehabilitation  
Services (SRS)  
3000 Broadway (Hays)  
785-628-1066

MEDICARE  
Social Security Administration  
1212 East 27th Street (Hays)  
785-625-3496

Social & Rehabilitation Services (SRS)  
3000 Broadway (Hays)  
785-628-1066

Social Security Administration

1212 East 27th Street (Hays)  
785-625-3496

### **Health and Fitness Centers**

n Balance  
122 West Washington Street (St. Francis)  
785-332-  
Stephanie Workman

Herbalife  
2627 Road 30 (Bird City)  
785-426-4373  
Kevin Burkhalter

Goodland Athletic Center  
808 Main Street (Goodland)  
785-890-7242

Shape Up Sisters, Incorporated  
1533 Clark Street (Goodland)  
785-890-5700

Atwood Fitness Center  
402 Vine Street Suite 1 (Atwood)  
785-626-3362

Jump Start Fitness Center  
415 North Franklin Avenue (Colby)  
785-460-5867

Wow Workout Women  
430 North Franklin Avenue (Colby)  
785-460-1969

### **Home Health Services**

Good Samaritan Society Home Care  
820 South Denison Street (St. Francis)  
785-332-3588  
Susie Walz

Home Health Care (St. Francis)  
785-332-3486

Goodland Home Health  
677 East 22nd Street (Goodland)  
785-890-7658

Lincare, Inc. (Respiratory Services)  
1013 Main Street (Goodland)  
785-899-6848

ResCare Homecare  
108 Aspen Road (Goodland)

785-728-4935

Apria Healthcare (Respiratory Services)  
1255 South Country Club Drive (Colby)  
785-462-8661

L & C Home Health Agency  
160 East 2nd Street (Colby)  
785-465-7444

Cottonwood Home Care  
810 West Columbia Street (Oberlin)  
785-475-2208

Kelly's Home Medical  
104 South Penn Avenue (Oberlin)  
785-475-2685

### **Hospice**

Hospice Services Incorporated of Goodland  
106 Willow Road (Goodland)  
785-899-5788

Caring Hands Hospice  
182 16th Street (Burlington, CO)  
719-346-4860

Hospice Services Incorporated of Colby  
438 North Franklin Avenue (Colby)  
785-462-6710

Hospice Services  
PO Box 116  
Phillipsburg, KS 67661  
913-543-2900

### **Massage Therapists**

Raedell's Massage  
709 South Benton (St. Francis)  
785-332-4391  
Bailee Guyer  
1006 Main (Goodland)  
785-821-2280

Britany's Natural Therapy  
1616 Main Street (Goodland)  
785-890-6746

Healthful Solutions  
524 East Hwy 24 (Goodland)  
785-821-4442

Tina Harris Physical Therapy and Sports  
Medicine  
270 North Franklin Avenue (Colby)  
785-462-8008

Uptown Style Salon and Day Spa  
505 East 4th Street (Colby)  
785-462-2383

### **Medical Equipment and Supplies**

Krien Pharmacy  
105 West Washington (St. Francis)  
785-332-2177

Lincare, Inc.  
1013 Main Street (Goodland)  
785-899-6848

Currier Health-Mart  
416 State Street (Atwood)  
785-626-3214

Apria Healthcare  
1255 South Country Club Drive (Colby)  
785-462-8661  
1-800-753-8661

Kelly's Home Medical  
104 South Penn Avenue (Oberlin)  
785-475-2685

### **Medical Equipment and Supplies Corporations**

American Medical Sales & Repair  
1-866-637-6803

Liberator Medical Supply  
1-877-532-5936  
LifeWatch USA  
1-866-599-7363

Lifeline Medical Alert (Cheyenne County  
Hospital)  
785-332-2104

Life Alert  
1-877-263-9176

Freedom Phone  
1-888-278-1868

My First Aid Company  
1-888-404-1937

1-800-Medicine  
1-800-281-0276

United States Medical Supply  
1-888-828-5186

U-Scout  
1-888-634-5146

### **Nutrition**

Cheyenne County Health Department  
221 West First (St. Francis)  
785-332-2381

St. Francis Senior Center  
322 West Washington (St. Francis)  
785-332-2945

Sarah Linton, RD  
220 West 2nd (Goodland)  
785-890-3625

Wiley Chiropractic Health Center  
990 South Range Avenue Suite 5 (Colby)  
785-462-7577

### **School Nurses**

Cheyenne County Health Department  
School Consults – USD 103 & 297  
Mila Bandel, Nurse  
221 West First (St. Francis)  
785-332-2381

Central Elementary School – USD 352  
Carrie Peter, Nurse  
1311 Main Street (Goodland)  
785-890-6558

Goodland High School – USD 352  
Carrie Peter, Nurse  
1209 Cherry Street (Goodland)  
785-890-5656

West Elementary School – USD 352  
Carrie Peter, Nurse  
912 West 12th Street (Goodland)  
785-890-6163

Atwood High School  
Pam Stucynski, Public Health Nurse/School  
Nurse



100 North 8th Street (Atwood)  
785-626-3289

Rawlins County Elementary School – USD 105  
Pam Stucynski, Nurse  
205 North 4th Street (Atwood)  
785-626-3217

Rawlins County Junior/Senior High – USD 105  
100 North 8th Street (Atwood)  
785-626-3289

Brewster Elementary School – USD 314 Lisa  
Stoll, Nurse  
127 Kansas Avenue (Brewster)  
785-694-2236

Colby Elementary School – USD 315 Jody  
Armstrong, Nurse  
210 North Grant Avenue (Colby)  
785-460-5100

Colby High School – USD 315  
Jody Armstrong, Nurse  
1890 South Franklin Avenue (Colby)  
785-460-5300

Colby Middle School – USD 315  
Jody Armstrong, Nurse  
750 West 3rd Street (Colby)  
785-460-5200

Heartland Christian School  
1995 West 4th Street (Colby)  
785-460-6419

Scared Heart School  
1150 West 6th Street (Colby)  
785-460-2813

Thomas County Academy  
710 West 3rd Street (Colby)  
785-460-5075  
Thomas County Learning Center  
485 North Chickamauga Avenue (Colby)  
785-465-7900

Sharon Springs School  
521 North Main Street (Sharon Springs)  
785-852-4240

Weskan Elementary School – USD 242 219  
Coyote Boulevard (Weskan)  
785-943-5222

Weskan Junior/Senior High School – USD 242

219 Coyote Boulevard (Weskan)  
785-943-5222

Decatur Community Junior/Senior High – USD  
294  
Johanna Mason, Nurse  
605 East Commercial Street (Oberlin)  
785-475-2231

Oberlin Elementary School – USD 294 Johanna  
Mason, Nurse  
201 West Ash Street (Oberlin)  
785-475-2122

### **Senior Services**

Senior Citizens Center  
322 West Washington Street (St. Francis)  
785-332-2945

Bird City Senior Center  
122 West Bressler Street (Bird City)  
785-734-2273

Senior Progress Center  
165 Fike Park Street (Colby)  
785-460-2901

Brewster Senior Center  
327 Kansas Avenue (Brewster)  
785-694-2645

Golden Age Recreation Center  
217 North Penn Avenue (Oberlin)  
785-475-3222

Kanorado Senior Citizen  
212 Main Street (Kanorado)  
785-399-2348

NWKS Area on Aging  
301 West 13th (Hays)  
800-432-7422  
Elder Abuse Hotline  
800-842-0078

### **Veterinary Services**

Republican Valley Veterinary Services  
Judy Baxter, DVM  
Nathan Boyer, DVM  
Highway 36 (St. Francis)  
785-332-2262

Prairieland Animal Clinic  
204 North Caldwell Street (Goodland)

785-899-7338

Lyle A. Dixson, DVM  
North Highway 25 (Atwood)  
785-626-3316

Tri-State Veterinary Services  
11951 Highway 25 (Atwood)  
785-626-3316

Colby Animal Clinic  
810 East 4th Street (Colby)  
785-460-8621

Countryside Veterinary Clinic  
1829 Highway 83 (Oberlin) 785-475-3808

Twin Forks Clinic, Inc.  
70342 Highway 61 (Benkelman, NE)  
308-423-2895

**Local Government, Community and Social Services**

*Adult Protection*

Kansas Department of Social and Rehabilitation Services West Region Protection Reporting Center – i.e. PROTECTION REPORT CENTER FOR ABUSE 800-922-5330  
Available 24 hours / 7 days per week – including holidays

Cheyenne County Sheriff  
212 East Washington Street (St. Francis)  
785-332-8800

St. Francis Police Department  
209 West Washington Street (St. Francis)  
785-332-3330

*Alcohol and Drug Treatment and Support*

Narcotics Anonymous  
104 West Webster (St. Francis)  
785-332-0082

Fred Waters Associates  
502 Decatur Avenue (McDonald)  
785-538-2356

Alcoholics Anonymous  
1275 West 6th Street (Colby)  
785-462-2906

Regional Prevention Center  
140 West 4th Street (Colby)  
785-460-8177

Wray Rehabilitation Center  
700 Main Street (Wray, CO)  
970-332-4451

First Step Recovery  
595 14th Street (Burlington, CO)  
719-346-6060

*Out-Patient Treatment Programs*

Smoky Hill Foundation  
209 E. 7th Street  
Hays, KS 67601  
Located at the old Hadley Hospital  
785-625-5775 or 625-5521 or 800-757-2180

High Plains Mental Health Center  
208 E. 7th Street  
Hays, KS 67601  
Located at Old Hadley Hospital  
785-625-2871

*In-Patient Treatment Programs*

Heartland RADAC – Regional Alcohol and Drug Assessment Center  
3000 Broadway (SRS Building)  
Hays, KS 67601  
Heartland RADAC is a licensed alcohol and drug treatment program that provides assessment and referral services for individuals seeking substance abuse services. Heartland RADAC facilitates access to treatment services.  
If financial assistance is needed for in-patient treatment, contact Heartland RADAC Center at 913-789-0951 or 800-281-0951  
[www.hradac.com](http://www.hradac.com)  
[www.hradac.com/resources.htm](http://www.hradac.com/resources.htm)  
New Chance, Inc.  
Will accept Medicaid Title 19  
2500 Wyatt Earp Blvd.  
Dodge City, KS 67801  
620-225-0476

Valley Hope Centers  
Requires private insurance – no Medicare or Medicaid  
Norton, KS: 785-877-5101  
Halstead, KS: 316-830-2041  
Atchison, KS: 913-967-1618  
or 800-544-5101

### *Child Protection*

Kansas Children's Service League  
800-332-6378  
Kansas Department of Social and Rehabilitation  
Services West Region Protection Reporting  
Center – i.e. PROTECTION REPORT CENTER  
FOR ABUSE 800-922-5330  
Available 24 hours / 7 days per week – including  
holidays

### *Children and Youth*

Lactation Consultant – Cheyenne County  
Hospital  
Lori Raile, RN, BSN  
221 West First (St. Francis)  
785-332-2104

Cowboy & Cowgirl Academy  
1228 Colorado Avenue (Goodland)  
785-890-5437

Melissa's Little Red Caboose Day Care 311  
South 5th Street (Atwood)  
785-626-3066

Heartland Child Care  
120 West Third Street (Colby)  
785-734-2509

Puddle Duck Preschool  
520 West 5th Street (Colby)  
785-460-2603

Smart Start Northwest Kansas  
460 North Garfield Avenue (Colby)  
785-465-9103

Child Support Application  
[www.kschild.com](http://www.kschild.com)  
888-757-2445

### *Assistance for Families*

Department of Social and Rehabilitation  
Services  
(SRS)  
3000 Broadway  
Hays, KS 67601  
785-628-1066  
[www.srskansas.org](http://www.srskansas.org)

Healthwave

Low or no cost health plan for Kansas children  
within stipulated income guidelines – some low  
income parents may also qualify.

800-792-4884  
PO Box 3599  
Topeka, KS 66601  
[www.kansashealthwave.org](http://www.kansashealthwave.org)

Kansas Children's Service League  
785-625-2244

KCSL Parent Hotline  
800-332-6378  
[www.kcsl.org](http://www.kcsl.org)

Kansas Department of Health and Environment  
800-332-6262

Kansas Society for Crippled Children  
800-624-4530

Parents Anonymous Helpline  
800-332-6378

Talking Books  
800-432-2858

Youth Crisis Runaway Line  
800-448-4663

### **Extension Office**

Sunflower Extension District Office  
212 East Washington (St. Francis)  
785-332-3171  
813 Broadway #301 (Goodland)  
785-890-4880  
313 N Main Street (Sharon Springs)  
785-852-4285

### **Funeral Homes**

Knodel Funeral Home  
202 South Benton Street (St. Francis)  
785-332-3131

Bateman Funeral Home  
211 West 11th Street (Goodland)  
785-890-6600

Koons Funeral Home  
211 North Main Avenue (Goodland)  
785-890-3900

Williams Funeral Home  
109 North 2nd Street (Atwood)  
785-626-3895

Harrison Chapel  
190 South Franklin Avenue (Colby)  
785-462-2331

Kernsenbrock Funeral Chapel  
745 South Country Club Drive (Colby)  
785-462-7979

### **Head Start**

Cheyenne County Head Start  
222 West Webster Street (St. Francis)  
785-332-3110

### **Housing**

Cheyenne Manor  
(Low rent housing authority)  
200 North Ash (St. Francis)  
785-332-3934

Bird City Housing  
Lebow Manor (Bird City)  
785-734-2407

Kansas Housing Resources Corporation  
785-296-2065  
[www.housingcorp.org](http://www.housingcorp.org)

US Department of Housing and Urban  
Development  
Kansas Regional Office  
913-551-5462  
[www.hud.gov/local/index.cfm](http://www.hud.gov/local/index.cfm)

### **Legal Services**

James M. Milliken  
101 West Washington (St. Francis & Bird City)  
785-332-2101 or 785-734-2551  
Lauren Reyelts  
202 West Washington (St. Francis)  
785-332-2101

County Attorney  
785-332-8826

Kevin Berens  
107 West Washington (St. Francis)  
785-332-2566

Michael J. Day

112 West Washington (St. Francis)  
785-332-3323

Northwest Kansas Area Agency on Aging at  
Hays  
510 West 29th Street Suite B (Hays)  
785-628-8204  
[www.nakaaa.com](http://www.nakaaa.com)

Older Kansans Information Service  
Legal representation in specific areas of concern  
– funded by Area Agency on Aging and Federal  
funds. 800-432-7422 and leave message or call  
direct 800-723-6953 or 785-625-4514  
May also call Elder Law Hotline 888-353-5337

### **Libraries, Parks and Recreation**

Greene Field  
100 College Street (St. Francis)

Riverside Recreation Golf Course  
Highway 36 (St. Francis)  
785-332-3401

St. Francis City Park  
300 Block of East Washington (St. Francis)

St. Francis Library  
121 North Scott (St. Francis)  
785-332-3292

St. Francis Swimming Pool  
207 South Cherry (St. Francis)  
785-332-3410

Bird City Public Library  
110 East Bressler Street (Bird City)  
785-734-2203

Bird City Swimming Pool  
100 N Rich Avenue (Bird City)  
785-734-2241

Western Prairie RC & D  
915 East Walnut, Suite 3 (Colby)  
785-462-2602

### **Public Information**

City of St. Francis  
Mayor: 785-332-2833 (Scott Schultz)  
Clerk: 785-332-3142 (Gloria Milne)

Bird City Hall  
111 East Bressler Street (Bird City)

785-734-2616

City of Bird City  
Mayor: 785-734-2616 (Troy Burr)  
Clerk: 785-734-2616 (DeAnza Ambrosier)

### **Rape**

Domestic or Sexual Violence Crisis Center or 24  
Hour Crisis Line  
785-625-3055

Northwest Kansas Domestic and Sexual  
Violence Services  
403 East 23rd Street  
Hays, KS 67601  
785-625-4202

Red Cross  
American Red Cross  
602 Grand Street (Goodland)  
785-890-2011

Social Security Administration  
1212 East 27th Street  
Hays, KS 67601  
785-625-3496  
[www.ssa.gov](http://www.ssa.gov)

### **Support Groups**

See also Alcohol and Drug

Cheyenne County Health Department 221 West  
First (St. Francis)  
785-332-2381

Alzheimer's Support Group  
Meetings are at 7 pm the first Monday of each  
month at the Northwest Kansas Area Health  
Education Center.  
217 E. 32nd Street  
Hays, KS  
785-625-9006  
American Cancer Society  
Heather West, Community Manager – Health  
Initiatives  
785-472-4075  
[heather.west@cancer.org](mailto:heather.west@cancer.org)

Kim Peach, Community Manager –  
Development  
785-222-3327

Narcotics Anonymous Info Line  
PO Box 1361 (Hays)

785-621-4350

Diabetic Support Group: Heart of Kansas Family  
Health Care, Inc.  
1905 19th Street (Great Bend)  
620-792-5700

High Plains Independence Incorporated  
785-625-8865

Patient Service Center – centralized  
1-877-227-1618  
[HPLPatientServiceCenter@cancer.org](mailto:HPLPatientServiceCenter@cancer.org)

### **Transportation**

Cheyenne County Public Transportation  
212 E. Washington st.  
St. Francis, KS  
785-772-1053

General Public Transportation  
165 Fike Park Street (Colby)  
785-443-9208

Goodland General Public Transportation  
208 West 15th Street (Goodland)  
785-899-5082

Non-Emergency Medical Transportation (NEMT)  
To schedule pick-up phone: 888-561-8747  
Must be a Medicaid recipient. Must call 48 hours  
in advance for transportation – must be medical  
(nothing dental or optical). Client will be picked  
up approximately one hour before an  
appointment and will pick client up for return trip  
one hour after being called or client's  
appointment is completed.  
If traveling more than 50 miles – physician must  
give preapproval for transportation.

### **State and National Information, Services & Support**

#### *Adult Protection*

Adult Protection Services  
1-800-922-5330  
[www.srskansas.org/SD/ees/adult.htm](http://www.srskansas.org/SD/ees/adult.htm)  
Domestic Violence and Sexual Assault (DVACK)  
1-800-874-1499  
[www.dvack.org](http://www.dvack.org)

Elder and Nursing Home Abuse Legal  
[www.resource4nursinghomeabuse.com/index.html](http://www.resource4nursinghomeabuse.com/index.html)

Kansas Coalition Against Sexual and Domestic Violence  
1-888-END-ABUSE (363-2287)  
[www.kcsdv.org/ksresources.html](http://www.kcsdv.org/ksresources.html)

Kansas Department on Aging Adult Care Complaint Program  
1-800-842-0078

National Center on Elder Abuse (Administration on Aging)  
[www.ncea.gov/NCEARoot/MainSite?FindHelp/HelpHot line.aspx](http://www.ncea.gov/NCEARoot/MainSite?FindHelp/HelpHot line.aspx)

National Domestic Violence Hotline  
1-800-799-SAFE (799-7233)  
1-800-787-3224 (TTY)  
[www.ndvh.org](http://www.ndvh.org)

National Sexual Assault Hotline  
1-800-994-9662  
1-888-220-5146(TTY)  
[www.4woman.gov/faq/sexualassault.htm](http://www.4woman.gov/faq/sexualassault.htm)

National Suicide Prevention Lifeline  
1-800-273-8255

Poison Center  
1-800-222-1222

Sexual Assault and Domestic Violence Crisis Line  
1-800-701-3630

Social and Rehabilitation Services (SRS)  
1-888-369-4777 (Hays)  
[www.srskansas.org](http://www.srskansas.org)

Suicide Prevention Hotline  
1-785-841-2345

#### *Alcohol and Drug Treatment Programs*

A 1 A Detox Treatment  
1-800-757-0771

AAAAAH  
1-800-993-3869  
Abandon A Addiction  
1-800-405-4810

Able Detox-Rehab Treatment

1-800-577-2481 (NATIONAL)

Abuse Addiction Agency  
1-800-861-1768  
[www.thewatershed.com](http://www.thewatershed.com)

AIC (Assessment Information Classes)  
1-888-764-5510

Alcohol and Drug Addiction Treatment Programs  
1-800-510-9435

Alcohol and Drug Helpline  
1-800-821-4357

Al-Anon Family Group  
1-888-4AL-ANON (425-2666)  
[www.al-anon.alateen.org](http://www.al-anon.alateen.org)

Mothers Against Drunk Driving  
1-800-GET-MADD (438-6233)  
[www.madd.org](http://www.madd.org)

National Council on Alcoholism and Drug Dependence, Inc.  
1-800-NCA-CALL (622-2255)  
[www.ncadd.org](http://www.ncadd.org)

Recovery Connection  
[www.recoveryconnection.org](http://www.recoveryconnection.org)

Regional Prevention Centers of Kansas  
1-800-757-2180  
[www.smokyhillfoundation.com/rpc-locate.html](http://www.smokyhillfoundation.com/rpc-locate.html)

#### *Children and Youth*

Boys and Girls Town National Hotline  
1-800-448-3000  
[www.girlsandboystown.org](http://www.girlsandboystown.org)

Child Abuse Hotline  
1-800-922-5330

Child Abuse National Hotline  
1-800-4-A-CHILD (422-4453)  
[www.childabuse.com](http://www.childabuse.com)

Child Find of America  
1-800-426-5678

Child Help USA National Child Abuse Hotline  
1-800-422-4453

HealthWave  
PO Box 3599

Topeka, KS 66601  
1-800-792-4884  
1-800-792-4292 (TTY)  
[www.kansashealthwave.org](http://www.kansashealthwave.org)

Heart Spring (Institute of Logopedics)  
8700 E. 29th North  
Wichita, KS 67226  
[www.heartspring.org](http://www.heartspring.org)

Kansas Big Brothers / Big Sisters  
1-888-KS4-BIGS  
[www.ksbbbs.org](http://www.ksbbbs.org)

Kansas Children's Service League (Hays)  
785-625-2244  
1-877-530-5275  
[www.kcsl.org](http://www.kcsl.org)

Kansas Department of Health and Environment  
785-296-1500  
[www.kdheks.gov](http://www.kdheks.gov)

Kansas Society for Crippled Children  
106 W. Douglas, Suite 900  
Wichita, KS 67202  
1-800-624-4530  
316-262-4676  
[www.kssociety.org](http://www.kssociety.org)

National Runaway Switchboard  
1-800-RUNAWAY  
[www.1800runaway.org/](http://www.1800runaway.org/)

National Society for Missing and Exploited  
Children  
1-800-THE-LOST (843-5678)  
[www.missingkids.com](http://www.missingkids.com)

### *Counseling*

Care Counseling  
Family counseling services for Kansas and  
Missouri  
1-888-999-2196

Castlewood Treatment Center for Eating  
Disorders  
1-888-822-8938  
[www.castlewoodtc.com](http://www.castlewoodtc.com)

Catholic Charities  
1-888-468-6909  
[www.catholiccharitiessalina.org](http://www.catholiccharitiessalina.org)

Central Kansas Mental Health Center  
1-800-794-8281  
Will roll over after hours to a crisis number.

National Hopeline Network  
1-800-SUICIDE (785-2433)  
[www.hopeline.com](http://www.hopeline.com)

National Problem Gambling Hotline  
1-800-552-4700  
[www.npgaw.org](http://www.npgaw.org)

Samaritan Counseling Center  
1602 N. Main Street  
Hutchinson, KS 67501  
620-662-7835  
<http://cmc.pdswebpro.com>

Self-Help Network of Kansas  
1-800-445-0116  
[www.selfhelpnetwork.wichita.edu](http://www.selfhelpnetwork.wichita.edu)

Senior Health Insurance Counseling  
1-800-860-5260  
[www.agingkansas.org](http://www.agingkansas.org)

Sunflower Family Services, Inc.  
(adoption, crisis pregnancy, conflict solution  
center)  
1-877-457-5437  
[www.sunflowerfamily.org](http://www.sunflowerfamily.org)

Kansas Rural Family Help Line  
1-866-327-6578

Kansas State University  
28-A Edwards Hall  
Manhattan, KS 66506-4803

### *Disability Services*

American Association of People with Disabilities  
(AAPD)  
[www.aapd.com](http://www.aapd.com)

American Council for the Blind  
1-800-424-8666  
[www.acb.org](http://www.acb.org)

Americans with Disabilities Act Information  
Hotline  
1-800-514-0301  
1-800-514-0383 (TTY)

[www.ada.gov](http://www.ada.gov)

Disability Advocates of Kansas, Inc.  
1-866-529-3824  
[www.disabilitysecrets.com](http://www.disabilitysecrets.com)

Disability Group, Inc.  
1-888-236-3348  
[www.disabilitygroup.com](http://www.disabilitygroup.com)

Disability Rights Center of Kansas (DRC)  
Formerly Kansas Advocacy & Protective  
Services  
1-877-776-1541  
1-877-335-3725 (TTY)  
[www.drckansas.org](http://www.drckansas.org)

Kansas Commission for the Deaf and hearing  
Impaired  
1-800-432-0698  
[www.srskansas.org/kcdhh](http://www.srskansas.org/kcdhh)

Kansas Relay Center (Hearing Impaired  
Service)  
1-800-766-3777  
[www.kansasrelay.com](http://www.kansasrelay.com)

National Center for Learning Disabilities  
1-888-575-7373  
[www.nclld.org](http://www.nclld.org)

National Library Services for Blind and  
Physically Handicapped  
[www.loc.gov/nls/](http://www.loc.gov/nls/)  
1-800-424-8567

#### *Environment*

Environment Protection Agency  
1-800-223-0425  
913-321-9516 (TTY)  
[www.epa.gov](http://www.epa.gov)

Kansas Department of Health and Environment  
Salina 785-827-9639  
Hays 785-625-5663  
Topeka 785-296-1500  
[www.kdheks.gov](http://www.kdheks.gov)

Milco Environment Services  
320 West 4th Street (Colby)  
785-460-1956  
Northwest Local Environmental Protection  
Group  
350 South Range Avenue Suite 4 (Colby)  
785-462-8636

Northwest Kansas Groundwater Management –  
District #4  
PO Box 905  
Colby, KS 67701  
785-462-3915

#### *Food and Drug*

Center for Food Safety and Applied Nutrition 1-  
888-SAFEFOOD (723-3366)  
[www.cfsan.fda.gov/](http://www.cfsan.fda.gov/)  
[www.healthfinder.gov/docs/doc03647.htm](http://www.healthfinder.gov/docs/doc03647.htm)

U.S. Food and Drug Administration  
1-888-INFO-FDA  
1-888-463-6332  
[www.fsis.usda.gov/](http://www.fsis.usda.gov/)

USDA Meat and Poultry Hotline  
1-888-674-6854  
1-800-256-7072 (TTY)  
[www.fsis.usda.gov/](http://www.fsis.usda.gov/)

Poison Hotline  
1-800-222-1222

Kansas Department of Agriculture  
109 S.W. 9th Street  
Topeka, KS 66612-1280  
785-296-3556  
[www.ksda.gov](http://www.ksda.gov)

Pesticide and Fertilizer Use  
Dr. Gary Meyer  
785-296-3786 (Topeka)

#### *Health Services*

American Cancer Society  
1-800-ACS-2345 [www.cancer.org](http://www.cancer.org)

American Heart Association  
1-800-AHA-USA-a  
[www.americanheart.org](http://www.americanheart.org)

American Health Assistance Foundation  
1-800-437-2423  
[www.ahaf.org](http://www.ahaf.org)

American Stroke Association  
1-888-4-STROKE  
[www.americanheart.org](http://www.americanheart.org)



Arthritis Foundation, Kansas Chapter  
1-800-283-7800  
[www.arthritis.org/chapters/kansas/](http://www.arthritis.org/chapters/kansas/)

Center for Disease Control and Prevention  
1-800-311-3435  
[www.cdc.gov/hiv/](http://www.cdc.gov/hiv/)

Elder Care Helpline  
[www.eldercarelink.com](http://www.eldercarelink.com)

Eye Care Council, Inc.  
1-800-960-EYES  
[www.seetolearn.com](http://www.seetolearn.com)

Kansas Foundation for Medical Care  
1-800-432-0407  
[www.kfmc.org](http://www.kfmc.org)

National Health Information Center  
1-800-336-4797  
[www.health.gov/nhic](http://www.health.gov/nhic)

National Institute on Deafness and Other  
Communication Disorders Information  
Clearinghouse  
1-800-241-1044  
1-800-241-1055 (TTY)  
[www.nidcd.nih.gov](http://www.nidcd.nih.gov)

#### *Hospice*

Southwind Hospice, Inc.  
[www.southwindhospice.com](http://www.southwindhospice.com)  
785-483-3161

Kansas Hospice and Palliative Care  
Organization  
1-800-658-8898  
[www.lifeproject.org/ash.htm](http://www.lifeproject.org/ash.htm)

#### *Housing*

Kansas Housing Resources Corporation  
785-296-2065  
[www.housingcorp.org](http://www.housingcorp.org)

US Department of Housing and Urban  
Development  
Kansas Regional Office  
913-551-5462  
[www.hud.gov/local/index.cfm](http://www.hud.gov/local/index.cfm)  
*Legal Services*

Kansas Attorney General

1-800-432-2310 (Consumer Protection) 1-800-  
828-9745 (Crime Victims' Rights)  
[www.ksag.org/home](http://www.ksag.org/home)

Kansas Bar Association  
785-234-5696  
[www.ksbar.org](http://www.ksbar.org)

Kansas Department on Aging  
785-432-3535  
785-291-3167 (TTY)  
[www.agingkansas.org](http://www.agingkansas.org)

Kansas Legal Services  
1-800-723-6953  
785-233-4028 (TTY)  
[www.kansaslegalservices.org](http://www.kansaslegalservices.org)

#### *Medicaid/Medicare Services*

Kansas HealthWave  
1-800-792-48847 or 1-800-792-4292 (TTY)  
[www.kansashealthwave.org](http://www.kansashealthwave.org)

Kansas Medical Assistance Program Customer  
Service  
1-800-766-9012  
[www.kmpa-state-ks.us/](http://www.kmpa-state-ks.us/)

Medicare Information  
1-800-MEDICARE  
[www.medicare.gov](http://www.medicare.gov)

U.S. Department of Health and Human Services  
Centers for Medicare and Medicaid Services  
1-800-MEDICARE (800-633-4227) or 1-877-  
486-2048 (TTY)  
[www.cms.hhs.gov](http://www.cms.hhs.gov)

#### *Mental Health Services*

Alzheimer's Association  
1-800-272-3900 or 1-866-403-3073 (TTY)  
[www.alz.org](http://www.alz.org)

Developmental Services of Northwest Kansas  
1-800-637-2229

Kansas Alliance for Mentally Ill  
(Topeka, KS)  
785-233-0755  
[www.namikansas.org](http://www.namikansas.org)

Make a Difference  
1-800-332-6262

Mental Health America  
1-800-969-6MHA (969-6642)

National Alliance for the Mentally Ill Helpline  
1-800-950-NAMI (950-6264) or 703-516-7227  
(TTY) [www.nami.org](http://www.nami.org)

National Institute of Mental Healthcare  
1-866-615-6464 or 1-866-415-8051 (TTY)  
[www.nimh.nih.gov](http://www.nimh.nih.gov)

National Library Services for Blind and  
Physically Handicapped  
1-800-424-8567  
[www.loc.gov/nls/music/index.html](http://www.loc.gov/nls/music/index.html)

State Mental Health Agency  
KS Department of Social and Rehabilitation  
Services  
785-296-3959  
[www.srskansas.org](http://www.srskansas.org)

Suicide Prevention Hotline  
1-800-SUICIDE (784-2433)  
[www.hopeline.com](http://www.hopeline.com)

#### *Nutrition*

American Dietetic Association  
1-800-877-1600  
[www.eatright.org](http://www.eatright.org)

Department of Human Nutrition  
Kansas State University  
785-532-5500  
[www.humec.k-state.edu/hn/](http://www.humec.k-state.edu/hn/)

Eating Disorders Awareness and Prevention  
1-800-931-2237  
[www.nationaleatingdisorders.org](http://www.nationaleatingdisorders.org)

Food Stamps  
Kansas Department of Social and Rehabilitation  
Services (SRS)  
1-888-369-4777 or Local SRS office  
[www.srskansas.org/ISD/ees/food stamps.htm](http://www.srskansas.org/ISD/ees/food%20stamps.htm)

Kansas Department of Health and Environment  
1000 SW Jackson, Suite 220  
Topeka, KS 66612  
785-296-1320  
[www.kdheks.gov/news-wic/index.html](http://www.kdheks.gov/news-wic/index.html)

#### *Road and Weather Conditions*

Kansas Road Conditions

1-866-511-KDOT (511-5368)  
<http://kdot1.ksdot.org/divplanning/roadrpt/>

#### *Senior Services*

Alzheimer's Association  
1-800-487-2585

American Association of Retired Persons  
(AARP)  
1-888-OUR-AARP (687-2277)  
[www.aarp.org](http://www.aarp.org)

Americans with Disabilities Act Information Line  
1-800-514-0301 or 1-800-514-0383 (TTY)  
[www.usdoj.gov/crt/ada](http://www.usdoj.gov/crt/ada)

Eldercare Locator  
1-800-677-1116  
[www.eldercare.gov/eldercare/public/home.asp](http://www.eldercare.gov/eldercare/public/home.asp)

Home Buddy  
1-866-922-8339  
[www.homebuddy.org](http://www.homebuddy.org)

Home Health Complaints  
Kansas Department of Social and Rehabilitation  
Services (SRS)  
1-800-842-0078

Kansas Advocates for Better Care Inc.  
Consumer Information  
1-800-525-1782  
[www.kabc.org](http://www.kabc.org)

Kansas Department on Aging  
1-800-432-3535 or 785-291-3167 (TTY)  
[www.agingkansas.org/index.htm](http://www.agingkansas.org/index.htm)

Kansas Foundation for Medical Care, Inc.  
Medicare Beneficiary Information  
1-800-432-0407

Kansas Tobacco Use Quitline  
1-866-KAN-STOP (526-7867)  
[www.kdheks.gov/tobacco/cessation.html](http://www.kdheks.gov/tobacco/cessation.html)

Older Kansans Employment Programs (OKEP)  
785-296-7842  
[www.kansascommerce.com](http://www.kansascommerce.com)

Older Kansans Information Reference Sources  
on Aging (OKIRSA)  
1-800-432-3535

Senior Health Insurance Counseling for Kansas  
1-800-860-5260  
[www.agingkansas.org/SHICK/shick\\_index.html](http://www.agingkansas.org/SHICK/shick_index.html)

SHICK  
1-800-860-5260  
[www.agingkansas.org/SHICK](http://www.agingkansas.org/SHICK)

Social Security Administration  
785-296-3959 or 785-296-1491 (TTY)  
[www.srskansas.org](http://www.srskansas.org)

*Veterans*

Federal Information Center  
1-800-333-4636  
[www.FirstGov.gov](http://www.FirstGov.gov)

U.S. Department of Veterans Affairs  
1-800-513-7731  
[www.kcva.org](http://www.kcva.org)  
Education (GI Bill)  
1-888-442-4551

Health Resource Center  
1-877-222-8387

Insurance Center  
1-800-669-8477

Mammography Helpline  
1-888-492-7844

Memorial Program Service (includes status of  
headstones and markers)  
1-800-697-6947

Other Benefits  
1-800-827-1000

Telecommunications Device for the  
Deaf/Hearing  
Impaired  
1-800-829-4833 (TTY)  
[www.vba.va.gov](http://www.vba.va.gov)

U.S. Department of Veterans Affairs  
1-800-513-7731  
[www.kcva.org](http://www.kcva.org)

Veteran Special Issue Help Line  
Includes Gulf War / Agent Orange Helpline 1-  
800-749-8387

# General Online Healthcare Resources

## Doctors and Dentists--General

[AMA Physician Select: Online Doctor Finder](#) (American Medical Association) [DocFinder](#) (Administrators in Medicine) [Find a Dentist](#) (Academy of General Dentistry) [Find a Dentist: ADA Member Directory](#) (American Dental Association) [Physician Compare](#) (Centers for Medicare & Medicaid Services)

## Hospitals and Clinics--General

[Find a Health Center](#) (Health Resources and Services Administration) [Find a Provider: TRICARE Provider Directories](#) (TRICARE Management Activity) [Hospital Quality Compare](#) (Centers for Medicare & Medicaid Services)

## Doctors and Dentists--Specialists

[ACOG's Physician Directory](#) (American College of Obstetricians and Gynecologists) [ACR: Geographic Membership Directory](#) (American College of Rheumatology) [American College of Surgeons Membership Directory](#) (American College of Surgeons) [American Osteopathic Association D.O. Database](#) (American Osteopathic Association) [ASGE: Find a Doctor](#) (American Society for Gastrointestinal Endoscopy) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Child and Adolescent Psychiatrist Finder](#) (American Academy of Child and Adolescent Psychiatry) [Dystonia: Find a Health Care Professional](#) (Dystonia Medical Research Foundation) [Expert Locator: Immunologists](#) (Jeffrey Modell Foundation) [Find a Dermatologic Surgeon](#) (American Society for Dermatologic Surgery) [Find a Dermatologist](#) (American Academy of Dermatology) [Find a Gastroenterologist](#) (American College of Gastroenterology) [Find a Gynecologic Oncologist](#) (Society of Gynecologic Oncologists) [Find a Hand Surgeon](#) (American Society for Surgery of the Hand) [Find a Hematologist](#) (American Society of Hematology) [Find a Neurologist](#) (American Academy of Neurology) [Find a Pediatric Dentist](#) (American Academy of Pediatric Dentistry) [Find a Pediatrician or Pediatric Specialist](#) (American Academy of Pediatrics) [Find a Periodontist](#) (American Academy of Periodontology) [Find a Physical Medicine & Rehabilitation Physician](#) (American Academy of Physical Medicine and Rehabilitation) [Find a Plastic Surgeon](#) (American Society of Plastic Surgeons) [Find a Podiatrist](#) (American Podiatric Medical Association) [Find a Thyroid Specialist](#) (American Thyroid Association) [Find a Urologist](#) (American Urological Association) [Find an ACFAS Physician](#) (American College of Foot and Ankle Surgeons) [Find an Allergist/Immunologist: Search](#) (American Academy of Allergy, Asthma, and Immunology) [Find an Endocrinologist](#) (Hormone Health Network) [Find an Eye M.D.](#) (American Academy of Ophthalmology) [Find an Interventional Radiologist](#) (Society of Interventional Radiology) [Find an Oncologist](#) (American Society of Clinical Oncology) [Find an Oral and Maxillofacial Surgeon](#) (American Association of Oral and Maxillofacial Surgeons) [Find an Orthopaedic Foot and Ankle MD](#) (American Orthopaedic Foot and Ankle Society) [Find an Otolaryngologist \(ENT\)](#) (American Academy of Otolaryngology--Head and Neck Surgery) [Finding an Eye Care Professional](#) (National Eye Institute) [GI Locator Service](#) (American Gastroenterological Association)

## Other Healthcare Providers

[AMTA's Find a Massage Therapist](#) (American Massage Therapy Association) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Find a Diabetes Educator](#) (American Association of Diabetes Educators) [Find a Genetic Counselor](#) (National Society of Genetic Counselors) [Find a Midwife](#) (American College of Nurse-Midwives) [Find a Nurse Practitioner](#) (American Academy of Nurse Practitioners) [Find a Physical Therapist](#) (American Physical Therapy Association) [Find a Professional: Online Directory of Audiology and Speech-Language Pathology Programs](#) (American Speech-Language-Hearing Association) [Find a Registered Dietitian](#) (Academy of Nutrition and Dietetics) [Find a Therapist](#) (Anxiety Disorders Association of America) [Find an Audiologist](#) (American Academy of Audiology) [Manual Lymphatic Drainage Therapists](#) (National Lymphedema Network) [National Register of Health Service Providers in Psychology](#) (National Register of Health Service Providers in Psychology) [NCCAOM: Find Nationally Certified Practitioners](#) (National Certification Commission for Acupuncture and Oriental Medicine) [Search for an Emergency Contraception Provider in the United States](#) (Princeton University, Office of Population Research)

## Hospitals and Clinics--Specialized

[Accredited Birth Centers](#) (Commission for the Accreditation of Birth Centers) [Alzheimer's Disease Research Centers](#) (National Institute on Aging) [Cystic Fibrosis Foundation: Find a Chapter](#) (Cystic Fibrosis Foundation) [Cystic Fibrosis Foundation: Find an Accredited Care Center](#) (Cystic Fibrosis Foundation) [Dialysis Facility Compare](#) (Centers for Medicare & Medicaid Services) [FDA Certified Mammography Facilities](#) (Food and Drug Administration) [Find a Free Clinic](#) (National Association of Free Clinics) [Find an Indian Health Service Facility](#) (Indian Health Service) [Find Treatment Centers](#) (American Cancer Society) [Genetics Clinic Directory Search](#) (University of Washington) [Locate a Sleep Center in the United States by Zip Code](#) (American Academy of Sleep Medicine) [MDA ALS Centers](#) (Muscular Dystrophy Association) [Mental Health Services Locator](#) (Substance Abuse and Mental Health Services Administration) [NCI Designated Cancer Centers](#) (National Cancer Institute) [Neurofibromatosis Specialists](#) (Children's Tumor Foundation) [Post-Polio Directory 2011: Post-Polio Clinics, Health Professionals, Support Groups](#) (Post-Polio Health International including International Ventilator Users Network) [Spina Bifida Clinic Directory](#) (Spina Bifida Association of America) [Substance Abuse Treatment Facility Locator](#) (Substance Abuse and Mental Health Services Administration) [Transplant Center Search Form](#) (BMT InfoNet) [U.S. NMDP Transplant Centers](#) (National Marrow Donor Program) [VA Health Care Facilities Locator & Directory](#) (Veterans Health Administration) [Where to Donate Blood](#) (AABB) [Where to Donate Cord Blood](#) (National Marrow Donor Program)

## Other Healthcare Facilities and Services

[Alzheimer's Disease Resource Locator](#) (Fisher Center for Alzheimer's Research Foundation) [American College of Radiology Accredited Facility Search](#) (American College of Radiology) [APA District Branch / State Association Directory](#) (American Psychiatric Association) [Directory of Organizations \(Deafness and Communication Disorders\)](#) (National Institute on Deafness and Other Communication Disorders) [Dog Guide Schools in the United States](#) (American Foundation for the Blind) [Eldercare Locator](#) (Dept. of Health and Human Services) [Find a Hospice or Palliative Care Program](#) (National Hospice and Palliative Care Organization) [Find Services \(for People with Vision Loss\)](#) (American Foundation for the Blind) [Find Urgent Care Centers by State](#) (Urgent Care Association of America) [Genetic Testing Laboratory Directory](#) (University of Washington) [Home Health Compare](#) (Centers for Medicare & Medicaid Services) [Medicare: Helpful Contacts](#) (Centers for Medicare & Medicaid Services) [Muscular Dystrophy Association Clinics and Services](#) (Muscular Dystrophy Association) [National Foster Care and Adoption Directory Search](#) (Children's Bureau) [Nursing Home Compare](#) (Centers for Medicare & Medicaid Services) [Organizations That Offer Support Services](#) (National Cancer Institute) [Poison Control Centers](#) (American Association of Poison Control Centers) [Resources and Information for Parents about Braille](#) (American Foundation for the Blind) [State-Based Physical Activity Program Directory](#) (Centers for Disease Control and Prevention) [TSA Chapters in the USA](#) (Tourette Syndrome Association) [Violence against Women: Resources by State](#) (Dept. of Health and Human Services, Office on Women's Health) [Where to Find Hair Loss Accessories and Breast Cancer Products](#) (American Cancer Society)

**SOURCE:** MedlinePlus provides links to directories to help you find libraries, health professionals, services and facilities. National Library of Medicine (NLM) does not endorse or recommend the organizations that produce these directories, nor the individuals or organizations that are included in the directories.

# V. Detail Exhibits

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[VVV Consultants LLC]

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# Patient Origin and Access

[VVV Consultants LLC]

**Patient Origin by Region - Inpatient  
Cheyenne, KS Residents  
FFY 14**

Hospital	Discharges				Age 0 - 17		Age 18 - 44		Age 45 - 64		Psychiatric		Obstetric		Newborn Surg			
	Cas	%	Cas	%	Cas	%	Cas	%	Cas	%	Case	%	Case	%				
Cheyenne County Hospital - Francis, KS	193	47.7%	5	2.6%	10	5.2%	29	15.0%	39	20.2%	109	56.5%	1	0.5%	0	0		
Kansas Residents/Colorado HaysMed - Hays, KS	124	30.6%	4	3.2%	13	10.5%	37	29.8%	25	20.2%	28	22.6%	5	4.0%	6	4.8%	54.8%	
Kansas Residents/Nebraska	33	8.1%	0		3	9.1%	5	15.2%	12	36.4%	9	27.3%	0		2	6.1%	33.3%	
Citizens Medical Center - Goodland Regional Medical Goodland, KS	13	3.2%	0		0		2	15.4%	3	23.1%	7	53.8%	1	7.7%	0		61.5%	
Rawlins County Health Atwood, KS	13	3.2%	0		0		0		0		1	7.7%	0		6	46.2	15.4%	
Goodland Regional Medical Goodland, KS	11	2.7%	0		0		0		0		1	9.1%	0		5	45.5	18.2%	
Other Hospitals	5	1.2%	0		1	20.0%	0		3	60.0%	1	20.0%	0		0			
Other Hospitals	13	3.2%	0		1	7.7%	4	30.8%	2	15.4%	3	23.1%	3	23.1	0		23.1%	
<b>Hospital Total</b>		<b>100.0%</b>	<b>9</b>	<b>2.2%</b>	<b>28</b>	<b>6.9%</b>	<b>77</b>	<b>19.0%</b>	<b>84</b>	<b>20.7%</b>	<b>159</b>	<b>39.3%</b>	<b>10</b>	<b>2.5%</b>	<b>19</b>	<b>4.7%</b>	<b>19</b>	<b>4.7%</b>

**Patient Origin by Region - Inpatient  
Cheyenne, KS FFY15**

Hospital	Total Discharges				Pediatric				Adult Medica				Psychiatric		Obstetric		Newborn Surg %		
	Cas	%	Cas	%	Age 0 - 17	Age 18 - 44	Age 45 - 64	Age 65 - 99	Case	%	Case	%	Case	%	Case	%			
Cheyenne County Hospital - Francis, KS	204	74.7%	15	7.4%	8	3.9%	20	9.8%	37	18.1%	76	37.3%	4	2.0%	24	11.8	20	9.8%	3.4%
Kansas Residents/Nebraska	29	10.6%	0		0		7	24.1%	8	27.6%	14	48.3%	0		0		0		51.7%
HaysMed - Hays, KS	23	8.4%	0		1	4.3%	6	26.1%	9	39.1%	5	21.7%	0		1	4.3%	1	4.3%	60.9%
Goodland Regional Medical Goo	6	2.2%	2	33.3	0		0		0		2	33.3%	0		1	16.7	1	16.7	16.7%
dian	11	4.0%	0		1	9.1%	6	54.5%	2	18.2%	1	9.1%	1	9.1%	0		0		27.3%

**Patient Origin by Region – Inpatient Cheyenne  
Co , FFY 16**

Hospital	Discharges				Age 0 - 17		Age 18 - 44		Age 45 - 64		Psychiatric		Surg						
	Cas	%	Cas	%	Cas	%	Cas	%	Cas	%	Cas	%							
Cheyenne County Hospital - Francis, KS	164	47.8%	8	4.9%	11	6.7%	21	12.8	23	14.0	65	39.6	3	1.8%	18	11.0	15	9.1%	5.5%
Ellinwood District KS	119	34.7%	8	6.7%	7	5.9%	18	15.1	14	11.8	45	37.8	3	2.5%	13	10.9	11	9.2%	5.0%
Kansas	29	8.5%	0		0		7	24.1	8	27.6	14	48.3	0		0		0		51.7
HaysMed - Hays, KS	15	4.4%	0		1	6.7%	5	33.3	6	40.0	3	20.0	0		0		0		60.0
Goodland Regional Goodland, KS	5	1.5%	0		0		0		1	20.0	2	40.0	0		1	20.0	1	20.0	
Other Hospitals	11	3.2%	0		1	9.1%	5	45.5	1	9.1%	3	27.3	1	9.1%	0		0		45.5
<b>Hospital Total</b>		<b>100.0</b>	<b>16</b>	<b>4.7%</b>	<b>20</b>	<b>5.8%</b>	<b>56</b>	<b>16.3</b>	<b>53</b>	<b>15.5</b>	<b>132</b>	<b>38.5</b>	<b>7</b>	<b>2.0%</b>	<b>32</b>	<b>9.3%</b>	<b>27</b>	<b>7.9%</b>	<b>12.8</b>



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# Town Hall Attendees Notes and Feedback

[VVV Consultants LLC]

### Cheyenne County Hospital PSA - CHNA Town Hall Roster 10/12/17 N=18

#	Type	Last Name	First Name	Organization	Zip Code
1	Community Member	Burr	Robin		67756
2	PRESS ( Paper, TV, Radio)	Burr	Tim	St. Francis Herald	67756
3	Public health officials/board members	Church	Tammy	Mobile Integrated Health Project - EMS	67756
4	City Coucil & Business Owner	Dankenbring	Kale	St. Francis City Council	67756
5	Hospital Leader	Johnson	Shara	PT Therapist	
6	World Café Participant	Jones	Karen	Cooperative Extension Service	67756
7	Teacher	Marin	Anita	out of town school	
8	Business owner	Marin	Ed	EMS	67756
9	Healthcare Board members	Murray	Ryan	CN CO Emergency Management	67756
10	Hospital Leader	Pottorf	Kelly	CEO	
11	Hospital Leader	Reed	Darrell	Ancillary Manager	
12	Law enforcement agencies-Chiefs Police	Thomas	Darrell	St. Francis Police Department	67756
13	Hospital Leader	Tice	Heidi	CFO	
14	Hospital Leader	Zimbleman	Erika	Clinic Manager	

**Town Hall Notes  
Saint Francis Hospital  
October 12, 2017**

Patients currently needing medical services that are not currently offered at the Saint Francis hospital, travel to hospitals in Hayes or Denver.

- Rehab patients go to other facilities in Cheyenne, Sherman and Rawlins Counties

Community participants agreed that the quality of water and air is good in Cheyenne

**Tab 1a Demographics**

- Spanish population is increasing slightly; interpreters are helping ESL children

**Tab 1b Demographic Profile**

- 1 grocery store in Cheyenne and 1 grocery store in Bird City
- fresh fruit and vegetables are available in the grocery stores but are expensive

**Tab 2 Economic / Business Profile**

- Relatively high per capita income (2011 – 2015) likely reflects years of good farming in Cheyenne county. Participants believe that per capita income is probably lower now.
- Food insecurity is a major issue; Saint Francis is in a food dessert.
- Unemployment is believed to be low among people who want to work.

**Tab 3 Education Profile**

- The percent of population over 25 years that has graduated from high school is lower than the Ks rural average. This finding probably reflects the fact that some youth start and stop high school.

**Tab 4 Maternal and Infant Profile**

- Hospital is not currently delivering babies.
- The high percentage of premature births in Cheyenne is likely tied to the fact that babies are not delivered in Saint Francis (i.e., skewed because of small sample size).

**Tab 5 Hospitalization / Provider Profile**

- Average time patients spent in ED before seeing physician is probably better than average
- When nursing home is full, 75+ year olds leave the county; when there is capacity, they stay.
- Lose more of the elderly to Assisted Living; Saint Francis does not currently have assisted living facilities.
- Can't get into primary care, but improving
- Stopped doing dermatology

**Tab 6 Behavioral Health Profile**

- A lot of senior depression goes untreated because it is not reported.
- Stakeholders believe there is a drug problem (e.g., meth)

**Tab 7a Risk Indicators and Factors Profile**

- Not enough gyms, trails, etc.

**Tab 8 Uninsured Profile**

- People are paying the penalty rather than buying insurance
- High bad debt is due to people not paying their bills

**Tab 9 Mortality Profile**

- Suicide data is too small to accurately assess this attribute

**Tab 10 Preventative**

- Saint Francis has mobile mammography

**COMMUNITY OPINIONS: Spring 2017**

- Additional surgeons are not needed
- Not filling nursing/RN positions

**Open-ended questions**

- Cost/financial = people chose not to seek medical care because of cost

**Online Feedback (perception survey)**

- Patients are leaving Saint Francis because of lack of services
- Illegal access and use of drugs = meth, heroin, prescription drugs
- Have a lot of people on fixed income that cannot afford healthy foods
- The hospital has sponsored wellness education but people don't show up

**FUTURE**

- Building assisted living facility with 8 living units/apartments. The facility is scheduled to be open in 1.5 years.
- In the process of recruiting healthcare professionals
- Senior Life Solutions will be implemented by end of year providing outpatient services for seniors

## CCH (PSA) Community Health Needs Assessment

### Town Hall Conversation 10/12/17 - Strengths (White Cards) N=18

#	C1	C2	C3	Today: What are the strengths of our community that contribute to health?
1	ER			Emergency Medical Services
2		AMB		Ambulance Services
3	CORP			Community financial endorsement of health (i.e., tax levy)
4	QUAL			Good providers that provide personalized care
	STFF			Good medical staff to patient ratio
5		PRM		Primary care available in both towns of our county
6		QUAL		Quality of the nurses
7		NURSE		Diverse trained staff
8		NURSE		Caring and compassionate staff
9			SURG	Bringing in surgeon
10			QUAL	Knowledgeable providers
11	AGE			Progressive - building assisted living facility in order to keep people in Cheyenne County
12	OP			Wide range of outpatient services
13	QUAL			Good supporting hospital base services (OT, Lab, Physical Therapy)
14	PHAR			Pharmacy
15	DOH			Great County Health Department

## Cheyenne Co (PSA) Community Health Needs Assessment

### Town Hall Conversation 10/12/17 - Weakness (Color Cards) N=18

#	C1	C2	Today: What are the weaknesses of our community that contribute to health?
1	BH		Improve mental health services (diagnosing, placement and aftercare)
2	DRUG		Substance abuse (meth, opioids, prescription drugs)
3	STFF		Recruiting healthcare professionals to community
4		SPEC	Need additional specialty clinics (EMT, Derm, Oncology, Nephrology, Urology, Pulmonologist - Inc. referrals)
5	ALL		Improve hand-off between different levels of care
6		ALL	More integration in health care (breakdown silos)
7	OTHR		Improve EMS funds; full-time employment
8	STFF		Improve consistency and stability of providers / Nurse
9	COMM		Improve written material from clinic visit; treatment plans
10	COMM		Communicate expected fees upfront
11	ACC		High cost of service
12	NUTR		Nutritious food that is affordable
13	FAC		Lack of workout facilities
14	WELL		Lack of parenting education
15	KID		Lack of childcare services

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# Public Notice and Invitation

[VVV Consultants LLC]

Over the next three months, Cheyenne County Hospital will be partnering with the Cheyenne County Health Department and other community health providers to update the 2014 Cheyenne County Hospital Community Health Needs Assessment (CHNA).

The goal of this assessment update is to understand progress in addressing community health needs cited in the 2014 CHNA report and to collect up-to-date community health perceptions. To accomplish this work, a short online survey has been developed: [https://www.surveymonkey.com/r/CHNA\\_CCH17](https://www.surveymonkey.com/r/CHNA_CCH17). The survey can be accessed at [www.cheyennecountyhospital.com](http://www.cheyennecountyhospital.com) or on the Cheyenne County Hospital Facebook page.

All community residents and business leaders are encouraged to **complete the 2017 CHNA Round #2 online survey by Friday, September 29.**

“This work is key to determine the health direction for our county. We hope that all community stakeholders will take advantage of this opportunity to provide input into the future of healthcare delivery in our community,” said Kelly Pottorff, CEO at Cheyenne County Hospital.

Vince Vandehaar, MBA (VVV Consultants LLC, an independent research firm from Olathe, KS) has been retained to conduct this countywide research. If you have any questions about CHNA activities, please call Kelly Pottorff at (785) 332-2104 Ext 119.



There are 2 surveys that are very important that need to be completed by all Community members.

The first survey is a part of the Pathways to a Healthy Kansas. This is to gather perceptions about opportunities for physical activity, healthy eating options and tobacco cessation that will be implemented in both St. Francis and Bird City.

The second survey is for the Community Needs Health Assessment and the goal of this assessment update is to understand progress in addressing community health needs cited in the 2014 CHNA report and to collect up-to-date community health perceptions.

Please go to [www.cheyennecountyhospital.com](http://www.cheyennecountyhospital.com) and there are links for both surveys. They are both very short but are very important so we can gather as much information as we can.

## Hospital needs two surveys completed

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The goal of this assessment update is to understand progress in addressing community health needs cited in the 2014 Community Health Needs Assessment report and to collect up-to-date community health perceptions. To accomplish this work, a short online survey has been developed: [https://www.surveymonkey.com/r/CHNA\\_CCH17](https://www.surveymonkey.com/r/CHNA_CCH17).

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"This work is key to determine the health direction for our county. We hope that all community stakeholders will take advantage of this opportunity to provide input into the future of healthcare delivery in our community," said Kelly Pottorff, chief executive officer at Cheyenne County Hospital.

Vince Vandelaar, MBA (VVV Consultants LLC, an independent research firm from Olathe) has been retained to conduct this countywide research. If you have any questions about Community Health Needs Assessment activities, please call Mr. Pottorff at (785) 332-2104 Ext 119.

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A multi-media Christian Discipleship series based on the book by Pastor John Bunyan: written and smuggled from

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Sept. 7-10

Starring: Anthony LaPaglia, Samara Lee, and Miranda Otto.

a shuttered orphanage into their home, where they soon become the target of the dollmaker's possessed creation, Annabelle.

### CHEYENNE THEATER

St. Francis, KS  
785-332-2747

Children 12 & Under: \$4  
3D Movies: Children 12 & Under \$6

All Others: \$7  
All Others: \$9

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**Cheyenne County HOSPITAL**

210 W. 1st  
St. Francis, KS

785-332-2104

## Surveys need completed

There are 2 surveys that are very important that need to be completed by all Community members.

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# Detail Primary Research Primary Service Area

[VVV Consultants LLC]

# Community Health Needs Assessment Round #2 Community Feedback

## Methodology

A community feedback survey was created on behalf of the CHNA client to gather primary service area stakeholder feedback on health perceptions and progress in addressing previous CHNA community needs. All community residents were encouraged to take the survey online by entering the following address into their personal browser:  
[https://www.surveymonkey.com/r/CHNA\\_CCH17](https://www.surveymonkey.com/r/CHNA_CCH17).

In addition, an invite letter was sent to all primary service area stakeholders (i.e. Schools, County, City, Clergy, Public Health Leaders).

Below is a summary of public response:

<b>Cheyenne County Hospital - Primary Service Area N=164</b>		
<b>10. For reporting purposes, are you involved in or are you a ...?</b>	<b>Option C Stakeholders Bottom 2 Boxes</b>	<b>CCH PSA N=164</b>
<b>Board Member (Hospital / Public Health)</b>	4.2%	5.7%
<b>Business / Merchant</b>	6.3%	9.2%
<b>Case Manager / Discharge Planner</b>	0.7%	0.0%
<b>Civic Club / Chamber</b>	2.9%	1.7%
<b>Charitable Foundation</b>	5.0%	2.3%
<b>Clergy / Congregational Leader</b>	1.5%	2.3%
<b>College / University</b>	2.4%	1.7%
<b>Consumer Advocate</b>	1.2%	0.0%
<b>Consumers of Health Care</b>	9.3%	8.0%
<b>Dentist</b>	0.2%	0.0%
<b>Economic Development</b>	1.5%	1.7%
<b>Education Official / Teacher</b>	5.5%	7.5%
<b>Elected Official (City / County)</b>	1.6%	1.7%
<b>EMS / Emergency</b>	1.5%	4.6%
<b>Farmer / Rancher</b>	4.5%	10.3%
<b>Health Department</b>	1.7%	0.0%
<b>Hospital</b>	11.6%	9.2%
<b>Housing / Builder</b>	0.5%	0.6%
<b>Insurance</b>	1.1%	0.6%
<b>Labor</b>	1.3%	4.6%
<b>Law Enforcement</b>	0.6%	1.1%
<b>Low Income / Free Clinics</b>	0.8%	0.0%
<b>Mental Health</b>	3.3%	0.0%
<b>Nursing</b>	8.0%	2.3%
<b>Other Health Professional</b>	9.1%	6.3%
<b>Parent / Caregiver</b>	2.1%	12.1%
<b>Pharmacy</b>	1.0%	0.0%
<b>Physician (MD / DO)</b>	1.3%	0.0%
<b>Physician Clinic</b>	1.4%	2.9%
<b>Media (Paper, TV, Radio)</b>	0.6%	0.6%
<b>Senior Care / Nursing Home</b>	1.3%	2.3%
<b>Social Worker</b>	1.7%	0.0%
<b>Veteran</b>	1.0%	0.6%
<b>Welfare / Social Service</b>	3.2%	0.0%
<b>Other (please specify)</b>	7.1%	5.2%
<b>TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>

## KEY - CHNA Open End Comments

Code	Healthcare Themes	Code	Healthcare Themes
VIO	Abuse/Violence	NURSE	More Nurse Availability
ACC	Access to Care	NEG	Neglect
AGE	Aging (Senior Care/Assistance)	NH	Nursing Home
AIR	Air Quality	NUTR	Nutrition
ALC	Alcohol	OBES	Obesity
ALT	Alternative Medicine	ORAL	Oral Surgery
ALZ	Alzheimer's	ORTHOD	Orthodontist
AMB	Ambulance Service	OTHR	Other
ASLV	Assisted Living	OP	Outpatient Services/Surgeries
AUD	Auditory	OZON	Ozone
BACK	Back/Spine	PAIN	Pain Management
BD	Blood Drive	PARK	Parking
BRST	Breastfeeding	PHAR	Pharmacy
CANC	Cancer	DOCS	Physicians
CHEM	Chemotherapy	FLU	Pneumonia / Flu
CHIL	Child Care	FOOT	Podiatrist
CHIR	Chiropractor	POD	Podiatrist
CHRON	Chronic Diseases	POV	Poverty
CLIN	Clinics (Walk-In, etc.)	PNEO	Prenatal
COMM	Communication	PREV	Preventative Healthcare
CORP	Community Lead Healthcare	PRIM	Primary Care:
COST	Cost of Care	PROS	Prostate
DENT	Dentists	DOH	Public Health Department
DIAB	Diabetes	QUAL	Quality of care
DIAL	Dialysis	REC	Recreation
DUP	Duplication of Services	RESP	Respiratory Disease
ECON	Economic Development	NO	Response "No Changes," etc.
EMER	Emergency Room	SANI	Sanitary Facilities
EMS	EMS	SNUR	School Nurse
EQUIP	Equipment	STD	Sexually Transmitted Diseases
FAC	Facility	SMOK	Smoking
FAM	Family Planning Services	SS	Social Services
FEM	Female (OBG)	SPEC	Specialist Physician care
FINA	Financial Aid	SPEE	Speech Therapy
FIT	Fitness/Exercise	STRK	Stroke
ALL	General Healthcare Improvement	DRUG	Substance Abuse (Drugs/Rx)
GEN	General Practice	SUIC	Suicide
GOV	Government	TPRG	Teen Pregnancy
HRT	Heart Care	TECH	Technology
HIV	HIV/AIDS	TOB	Tobacco Use
HH	Home Health	TRAN	Transportation
HSP	Hospice	TRAU	Trauma
HOSP	Hospital	TRAV	Travel

<b>KEY - CHNA Open End Comments</b>				
<b>Code</b>	<b>Healthcare Themes</b>		<b>Code</b>	<b>Healthcare Themes</b>
MAN	Hospital Management		ALCU	Underage Drinking
INFD	Infidelity		INSU	Uninsured/Underinsured
IP	Inpatient Services		URG	Urgent Care/After Hours Clinic
LEAD	Lead Exposure		VACC	Vaccinations
BIRT	Low Birth Weight		VETS	Veteran Care
LOY	Loyalty		WAG	Wages
MAMO	Mammogram		WAIT	Wait Times
MRKT	Marketing		H2O	Water Quality
STAFF	Medical Staff		WELL	Wellness Education/Health Fair
BH	Mental Health Services		WIC	WIC Program

<b>Specialty KEY - CHNA Open End Comments</b>				
<b>CODE</b>	<b>Physician Specialty</b>		<b>CODE</b>	<b>Physician Specialty</b>
ALLER	Allergy/Immunology		ONC	Oncology/Radiation Oncology
AES	Anesthesia/Pain		OPHTH	Ophthalmology
CARD	Cardiology		ORTH	Orthopedics
DERM	Dermatology		ENT	Otolaryngology (ENT)
EMER	Emergency		PATA	Pathology
ENDO	Endocrinology		PEDS	Pediatrics
PRIM	Family Practice (General)/Primary Care		PHY	Physical Medicine/Rehabilitation
GAS	Gastroenterology		PLAS	Plastic/Reconstructive
SUR	General Surgery		PSY	Psychiatry
GER	Gerontology		PUL	Pulmonary
HEM	Hematology		RAD	Radiology
IFD	Infectious Diseases		RHE	Rheumatology
IM	Internal Medicine		VAST	Thoracic/Cardiovascular/Vascular
NEO	Neonatal/Perinatal		URL	Urology
NEP	Nephrology		MDLV	Mid-Level
NEU	Neurology		SURG	Surgery
NEUS	Neurosurgery		TEL	Telemedicine
OBG	Obstetrics/Gynecology (Delivery)			

## CHNA Community Feedback 2017

### Cheyenne County Hospital (Primary Service Area) N=164

ID	Zip	Overall HC Rating	c1	c2	c3	Are there healthcare services in the Cheyenne County Hospital Primary Service Area that you feel need to be improved and/or changed?
1005	67756	Fair	ACC	CLIN		faster access to clinic appointments
1066	67756	Good	ADM			Administration.
1072	67756	Very Good	ALIV			Assisted Living
1158	67756	Good	ALIV			Assisted Living but is being achieved
1093	67756	Good	AMB	OBG		Ambulance coverage for both St. Francis and bird city. OB??
1023	67756	Very Good	AUD	SPEC		A hearing specialist.
1133	67756	Fair	BH	COST	WAIT	We need to have round the clock, 24/7 access to affordable mental health services that are located IN town. If someone is in crisis, they shouldn't have to wait hours for someone to help them. By then it could be too late.
1038	67731	Fair	BH	DOCS	STAFF	Mental health services, along with losing one of your best doctors and the majority of your nurses is a true concern for everyone!
1096	67756	Good	BILL			Billing
1162	67756	Good	CARD	OP	SEN	Stable cardiac outpatient services. There seems to have been a lot of transition causing a lot of "misses" in patient care and many elderly going outside of Cheyenne County due to the lack of consistent care. Transitional care services - following patients between medical providers (hospital, clinic, home health, nursing home, out of town hospitals, etc.) . Educating patients on options for health care services when they move between one service and another.
1091	67756	Fair	CLIN	SCHED	STAFF	Clinic lack of efficient scheduling. Can get into a town nearby same day consistently. Hospital staff tensions and anger. Patients and family should not experience this, ever!
1042	67756	Good	CLIN	STAFF	DOCS	A lot of things at the clinic but hopefully Erica will get it back to shape and not impressed with Dr Brown
1035	67756	Good	COMM	DOCS	STAFF	Better communication between everyone. Bring back our doctor and nurses so we can have OB Back.
1043	67756	Fair	COMM	DOCS	STAFF	Communication between the doctors and nurses at the clinic seems poor!
1040	67731	Good	COMM	LAB	MRI	Faster communication to get tests, labs done. Waited three weeks for an MRI to be scheduled
1006	67756	Fair	DAYC			Child care
1126	67756	Good	DOCS	CLIN		Having providers in the clinic and appointments available. Unity in all aspects, hospital and clinic!!
1099	67756	Very Good	DOCS	GPHA	ADM	There needs to be an improved relationship between doctors and Great Plains. It may be that consideration may need to be given to a change in the administrative program. The OB program needs a new doctor.
1114	67756	Fair	DOCS	SCHED	REF	Dr. scheduling, setting up referrals, and staying on top of patient care after they leave the office or Hospital. This aspect is poor, with all Dr's !!
1118	67756	Fair	DOCS	STAFF		Keep good doctors. Get rid of Les Lacy's influence. Retain good nurses.
1115	67756	Very Good	DOCS			Dr. Brown needs to return to the hospital.
1041	67756	Fair	DOCS			More doctors so you can get appointments same day
1012	67756	Very Good	DOCS			need to keep our doctors
1029	67756	Good	DOCS			We need Dr. Megan Brown back.
1070	67756	Good	ED	MRKT		More training. Training the public can be involved in.



**CHNA Community Feedback 2017**

**Cheyenne County Hospital (Primary Service Area) N=164**

ID	Zip	Overall HC Rating	c1	c2	c3	Are there healthcare services in the Cheyenne County Hospital Primary Service Area that you feel need to be improved and/or changed?
1087	67731	Fair	ED	WELL		more educational programs on healthy living as well basic health life skills
1144	67756	Fair	EXER	NUT	COST	Yes we need more work out place and food that dose not cost so much.
1112	67756	Good	FAC			No I think for the size of our facility we do a pretty good job. But we can always strive to do better
1039	67756	Good	GPHA	BILL		Replace GPHA ... They suck! Bills without an invoice. Who runs a business that way!
1123	67756	Good	gpha			Great Plains Health Alliance needs to be gone.
1055	67756	Poor	INSUR			We have bcbs of KS and their dropping us again this year
1130	67756	Very Good	LTC			Long Term Care
1129	67756	Good	MGMT	STAFF		proper management to maintain good staff
1140	67756	Good	NUT	WELL	SMOK	More emphasis on diet and nutrition (less sugary drinks, etc. and eating more vegetables). Also exercise and helping smokers to quit (real challenge). Stress prevention!!!
1127	67756	Very Good	OBG	DOCS		I question how we can continue to provide the OB program even when we have a provider who wants to do it. I know it is low volume and is far more expensive than it appears.
1111	67730	Very Good	OBG			Continue to provide prenatal, delivery, and postnatal care.
1145	67756	Good	PREV	ED		Preventative education
1146	67756	Good	PREV			More emphasis on preventative care
1057	67756	Good	SCHED	WAIT		Need to get people in for appointments quicker.
1002	67731	Very Good	SEN			senior services
1113	67731	Good	SPEC	DERM		Additional visiting specialists such as a dermatologist
1132	67756	Very Good	SPEC	PSYC	DERM	Could have more specialists like psychiatry and dermatology
1160	67756	Good	STAFF	COMM	FIN	nursing department. Have alienated and communicated that all the "veteran" nurses aren't needed, nor wanted within the department. This has led to huge staffing issues with coverage, budget, and competency. The director of nursing/HR have made it clear that all new nursing staff are desired with their actions. However, when OB coverage is needed, then the old staff is called upon and even mistreated if they aren't willing to cover with minimal notice. You can't have an obstetrics program unless you have OB staff, constantly in training and maintenance of competence.
1108	67756	Very Good	STAFF	DOCS		Be able to keep our good nurses and Doctors.
1098	67756	Fair	STAFF			I HATE LES LACEY AND WOULD LIKE TO SEE HIM PACK UP AND LEAVE THE STATE
1008	67731	Fair	WAIT	MGMT	DOCS	I doctor elsewhere, but have heard that the wait time for getting an appt. is still lengthy and all the turmoil with management is upsetting to clients. I started going elsewhere years ago when it was a revolving door with providers, and it sounds like it is going to be that way again.
1120	67756	Fair	WIC			WIC

## CHNA Community Feedback 2017

### Cheyenne County Hospital (Primary Service Area) N=164

ID	Zip	Overall HC Rating	c1	c2	c3	Throughout the past two years, did you or someone you know receive healthcare services outside of the Cheyenne County Hospital Primary Service Area?
1066	67756	Good	ADM			Administration drama.
1074	67756	Good	ALL	SPEC		Allergy testing and Doc.
1140	67756	Good	ALT	ALLO		Alternative care...rather than allopathic
1093	67756	Good	BH	SURG		Mental Health, Surgery
1163	67756	Good	BH			Mental health
1055	67756	Poor	CANC	RAD		Cancer radiation
1105	67756	Very Good	CANC			Cancer care
1121	67756	Good	CANC			Cancer treatment
1129	67756	Good	CANC			cancer treatment
1079	67756	Good	CARD	ORTHO		Cardiac, ortho
1023	67756	Very Good	CARD	REN		Cardiac/Renal
1141	67756	Good	CARD	SURG		Open Heart Surgery
1002	67731	Very Good	CARD			cardiology
1087	67731	Fair	CARD			heart surgery
1011	67756	Good	CH			Children's Hospital
1048	67756	Very Good	CHEM	RAD	SURG	Chemo/radiation/surgery
1043	67756	Fair	CHIRO	DENT	ORTHO	Chiropractic, Dental, Orthopedic, Dermatology
1029	67756	Good	COLB	DENV	EMER	Colby - Dr. Matchell, Denver - Emergency
1118	67756	Fair	COLB			Colby.
1075	67756	Good	DENT	OPT		dentist, optometrist
1098	67756	Fair	DOCS			DR.
1005	67756	Fair	EMER	CARD	DENV	Emergency heart issue - flown to Swedish in Denver
1030	67756	Good	ENT	SPEC	GOOD	Ear nose and throat specialist in Goodland
1006	67756	Fair	ENT			Ear nose and throat doctor
1148	67756	Very Good	ENT			ENT
1088	67756	Good	HAYS			Hays Kansas
1108	67756	Very Good	HAYS			Hays Medical
1009	67756	Very Good	IP	DENV		Hospital Stay - Denver
1127	67756	Very Good	IP	KEAR		I was hospitalized in Kearney
1126	67756	Good	KEAR	CARD		Taken to Kearney Ne --Cardiologist
1089	67731	Good	LOC			Some people prefer health care services in surrounding counties.
1056	67756	Good	MAMM	GOOD		Mamo, Goodland
1090	67731	Good	MAMM	OBG		mammogram/pap
1114	67756	Fair	MRI			MRI
1128	67756	Good	OBG	BH		OB, mental health

## CHNA Community Feedback 2017

### Cheyenne County Hospital (Primary Service Area) N=164

ID	Zip	Overall HC Rating	c1	c2	c3	Throughout the past two years, did you or someone you know receive healthcare services outside of the Cheyenne County Hospital Primary Service Area?
1130	67756	Very Good	OBG	CO		Delivery of OB services in Colorado
1111	67730	Very Good	OBG	WELL	DAYC	Prenatal, Delivery, Postnatal care and wellness care. Also well child care visits
1035	67756	Good	OBG			gynecologist
1038	67731	Fair	OBG			Gynecology
1078	67756	Fair	OBG			Gynecology
1080	67756	Fair	OBG			Gynecology- OB
1136	67756	Very Good	OBG			Gynecology
1026	67756	Good	OBG			ob
1109	67756	Good	OBG			Pregnancy
1132	67756	Very Good	OBG			well woman exam
1157	67756	Good	ONC			oncology
1050	67756	Good	OP			Outpatient visits
1107	67756	Good	OPH	SURG	INJEC	Eye surgery, neck injections, knee replacements
1040	67731	Good	ORTHO	GOOD	MRI	Orthopedist in Goodland, MRI in Colby
1032	67756	Good	ORTHO	HAYS		Hip Replacement - Hays, KS
1162	67756	Good	ORTHO	IFD	CARD	Orthopedic services, diagnostic infectious disease, cardiac care
1110	67756	Very Good	ORTHO	PRIM		orthopedic services and regular MD care
1160	67756	Good	ORTHO			ortho
1085	67756	Good	PEDS	CARD		Pediatric cardiology
1025	67731	Good	POD			Podiatry
1037	67756	Good	PRIM			personal
1101	67756	Fair	PRIM			primary care
1095	67756	Good	PRIM			primary doctor
1054	67756	Good	RHEU	LUP		Rheumatologist for Lupus
1120	67756	Fair	SCHED	WAIT		could not get scheduled in clinic within four days, so they went to another facility
1150	67756	Good	SPEC	OBG	GAST	Specialist care: OB-GYN, Gastroenterologist
1133	67756	Fair	SPEC			Specialist visit
1042	67756	Good	SURG			Surgery
1072	67756	Very Good	SURG			Surgery
1031	67756	Good	SURG			Surgical
1064	67756	Good	SWED	DENV	CO	Trauma went to Swedish Med in Denver CO
1099	67756	Very Good	VAS	BH	CHIRO	Vasectomy, mental health, chiropractic, dental
1008	67731	Fair	WELL	SPIN	SURG	Regular wellness visits, spinal surgery, mammograms, CT scans, vaccinations, sleep studies, sleep studies

**CHNA Community Feedback 2017**

**Cheyenne County Hospital (Primary Service Area) N=164**

ID	Zip	Overall HC Rating	c1	c2	c3	Throughout the past two years, did you or someone you know receive healthcare services outside of the Cheyenne County Hospital Primary Service Area?
1091	67756	Fair	WRAY			Wray Community District Hospital
1115	67756	Very Good	WRAY			Wray Community Hospital

Community Health Needs Assessment 2017 - Cheyenne County Hospital (Primary Service Area)

Let Your Voice Be Heard!

**Cheyenne County Hospital, in collaboration with the Cheyenne County health Department, is updating its 2014 Community Health Needs Assessment (CHNA). Your feedback from this survey will help us identify the current health issues in our community. While your participation is voluntary, we would greatly appreciate your input. All answers will be kept confidential.**

**All 2017 Community Health Needs Assessment feedback is due by Tuesday October 3rd. Thank you for your participation.**

Community Health Needs Assessment 2017 - Cheyenne County Hospital (Primary Service Area)

Part I: Introduction

1. How do you rate the "Overall Quality" of healthcare delivery in our community?

	Very Good	Good	Fair	Poor	Very Poor
Health Rating:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Community Health Needs Assessment 2017 - Cheyenne County Hospital (Primary Service Area)

2. Are there healthcare services in the Cheyenne County Hospital Primary Service Area that you feel need to be improved and/or changed? (Please be specific.)

Community Health Needs Assessment 2017 - Cheyenne County Hospital (Primary Service Area)

3. From our 2014 CHNA, a number of health needs were identified as priorities. Are any of these previous CHNA needs still an "Ongoing Problem" in the Cheyenne County Hospital Primary Service Area?

	Not a Problem Anymore	Somewhat of a Problem	Major Problem
Access to Healthcare/Transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost/Financial Base	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prevention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Community Health Needs Assessment 2017 - Cheyenne County Hospital (Primary Service Area)

4. Please select the top three most pressing 2014 health needs that need improvement.

- Access to Healthcare/Transportation
- Mental Health
- Cost/Financial Base
- Prevention
- Community Services

Community Health Needs Assessment 2017 - Cheyenne County Hospital (Primary Service Area)

5. How would Cheyenne County area residents rate each of the following health services? (Please select one answer per row.)

	Very Good	Good	Fair	Poor	Very Poor	N/A
Ambulance Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Child Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chiropractors	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dentists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency Room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Eye Doctor / Optometrist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family Planning Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hospice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Community Health Needs Assessment 2017 - Cheyenne County Hospital (Primary Service Area)

6. How would Cheyenne County area residents rate the following healthcare services (continued)?

	Very Good	Good	Fair	Poor	Very Poor	N/A
Inpatient Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nursing Home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outpatient Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pharmacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Primary Care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Health Department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
School Nurse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visiting Specialists	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Community Health Needs Assessment 2017 - Cheyenne County Hospital (Primary Service Area)

7. Throughout the past two years, did you or someone you know receive healthcare services outside of the Cheyenne County Hospital Primary Service Area?

- Yes  Don't know  
 No

If yes, please specify the healthcare services received.

## Community Health Needs Assessment 2017 - Cheyenne County Hospital (Primary Service Area)

8. Are there any other health needs from the list below that need to be discussed at our upcoming CHNA Town Hall meeting? (Please select all that need to be on our agenda.)

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Abuse / Violence                  | <input type="checkbox"/> Lead Exposure       | <input type="checkbox"/> Sexually Transmitted Infections |
| <input type="checkbox"/> Alcohol                           | <input type="checkbox"/> Mental Illness      | <input type="checkbox"/> Smoke-Free Workplace            |
| <input type="checkbox"/> Breast Feeding Friendly Workplace | <input type="checkbox"/> Nutrition           | <input type="checkbox"/> Suicide                         |
| <input type="checkbox"/> Cancer                            | <input type="checkbox"/> Obesity             | <input type="checkbox"/> Teen Pregnancy                  |
| <input type="checkbox"/> Diabetes                          | <input type="checkbox"/> Ozone               | <input type="checkbox"/> Tobacco Use                     |
| <input type="checkbox"/> Drugs / Substance Abuse           | <input type="checkbox"/> Physical Exercise   | <input type="checkbox"/> Vaccinations                    |
| <input type="checkbox"/> Family Planning                   | <input type="checkbox"/> Poverty             | <input type="checkbox"/> Water Quality                   |
| <input type="checkbox"/> Heart Disease                     | <input type="checkbox"/> Respiratory Disease | <input type="checkbox"/> Wellness Education              |
| <input type="checkbox"/> Other (please specify)            |  |  |

## Community Health Needs Assessment 2017 - Cheyenne County Hospital (Primary Service Area)

9. What is your home zip code?



Demographics

10. For reporting purposes, are you involved in or are you a ...? (Please select all that apply).

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Board Member                     | <input type="checkbox"/> Elected Official - City / County | <input type="checkbox"/> Other Health Professional  |
| <input type="checkbox"/> Business / Merchant              | <input type="checkbox"/> EMS / Emergency                  | <input type="checkbox"/> Parent / Caregiver         |
| <input type="checkbox"/> Case Manager / Discharge Planner | <input type="checkbox"/> Farmer / Rancher                 | <input type="checkbox"/> Pharmacy                   |
| <input type="checkbox"/> Civic Club / Chamber             | <input type="checkbox"/> Health Department                | <input type="checkbox"/> Physician (MD / DO)        |
| <input type="checkbox"/> Charitable Foundation            | <input type="checkbox"/> Hospital                         | <input type="checkbox"/> Physician Clinic           |
| <input type="checkbox"/> Clergy / Congregational Leader   | <input type="checkbox"/> Housing / Builder                | <input type="checkbox"/> Media (Paper, TV, Radio)   |
| <input type="checkbox"/> College / University             | <input type="checkbox"/> Insurance                        | <input type="checkbox"/> Senior Care / Nursing Home |
| <input type="checkbox"/> Consumer Advocate                | <input type="checkbox"/> Labor                            | <input type="checkbox"/> Social Worker              |
| <input type="checkbox"/> Consumers of Healthcare          | <input type="checkbox"/> Law Enforcement                  | <input type="checkbox"/> Veteran                    |
| <input type="checkbox"/> Dentist                          | <input type="checkbox"/> Low Income / Free Clinics        | <input type="checkbox"/> Welfare / Social Service   |
| <input type="checkbox"/> Economic Development             | <input type="checkbox"/> Mental Health                    |   |
| <input type="checkbox"/> Education Official / Teacher     | <input type="checkbox"/> Nursing                          |   |
| <input type="checkbox"/> Other (please specify)           |   |   |

You have just completed the 2017 Community Health Needs Assessment Survey. Thank you for your participation.

By selecting "Done", you are submitting your responses and giving others an opportunity to complete the same survey .

# CHNA Report Contact :



***Vince Vandelaar, MBA***  
**VVV Consultants LLC**  
***Adjunct Professor / Professional Healthcare  
Marketing and Strategic Planning Consulting  
Services***

*601 N Mahaffie, Olathe, KS 66061  
(913) 302-7264 (C)  
VVV@VandelaarMarketing.com*

*LinkedIn: vandelaar  
Website: VandelaarMarketing.com*